

Lakeview Loan Servicing, LLC

Correspondent Lender Reference Guide

Registering, Pricing, and Locking

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 1 of 13





Table of Contents

1.	Loan Registration/Lock/Pricing	3
2.	Global Pipeline/Loan Statuses	4
3.	Add New Loan	5
4.	Adding the Second Lien	9
5.	Seller Reports	12
6.	Lock Policy and Commitment Desk Contact Information	13

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 2 of 13



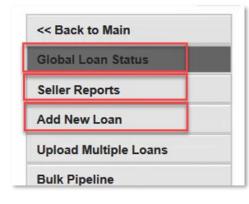


1. Loan Registration/Lock/Pricing

1. After logging into the system, click Loan Registration/Lock/Pricing to go to the Pricing Engine section of the system.

Main		
Loan Registration/Lock/Pricing	Announcements	
Current Rate Sheet		
Broker Current Rate Sheet	Descriptions	Last Update
8021) Bayview/Lakeview UW	BLS LLS Disaster File	7/13/2020 7:36:01 AM
- Deliver Loans & Reporting	COVID-19-06 FAQs	7/9/2020 8:44:27 AM
6033) BayView/Lakeview Closed	2020 All Announcements	7/8/2020 2:35:58 PM
- Deliver Loans / TDOCS	C2020-26 - FHA_USDA_metroDPA Updates	7/8/2020 2:31:45 PM
- Titanium ULDD/XML Upload	C2020-25 - VVOE and Forbearance Requirements and Other Miscellaneous Updates	6/22/2020 12:55:45 PM
- Reporting	C2020-24 - Address Change for Final Documents	6/16/2020 1:46:20 PM
ost Purchase - Reporting	C2020-23 - Agency Self-Employment and Government FICO and VA Updates	6/11/2020 12:24:50 PM
Announcements	C2020-22 - COVID-19 Agency Updates and metroDPA updates and Client Report Card Reminder	6/1/2020 6:00:16 AM
Archived Announcements	C2020-21 - USDA and VA and FHA Updates and ARM Reminder	5/21/2020 10:49:03 AM
Product Matrix Documents- Lakeview & Bayview	C2020-20 - Updated Forbearance Guidance	5/12/2020 2:36:07 PM
Product Matrix Documents - Affordable Lending	C2020-19 - Overnight Rate Protection - Agency - metroDPA and USDA Updates	5/7/2020 8:29:44 AM
	001/00 40.05 54.0	E14/0000 0 40 00 DM

Outcome: On the left navigation pane, multiple options appear, including: Global Loan Status, Seller Reports, and Add New Loan.



Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 3 of 13





2. Global Pipeline/Loan Statuses

The **Global Pipeline** screen displays all the loans in your pipeline in their varying statuses. Each **Status** is a hyperlink that displays all of your loans in the associated status.

Note: Functionality is available to search for an individual loan by Loan Number or Last Name.

Pricing System Administration	Global Pipeline		
<< Back to Main	Status	Loan Count	Loan Amount
Global Loan Status	Pending Pricing Rejected Pricing	2,387 689	\$650,491,513.91 \$232,093,480.00
Seller Reports	Locked Expired - Not Delivered	7,105 2,105	\$1,416,176,982.10 \$386,710,305.21
Add New Loan	Delivered	4,159 336,430	\$916,555,769.24 \$83,801,374,652.81
Upload Multiple Loans	<u>Purchased</u> <u>Cancelled</u> Pending - Float	28,999 760	\$6,020,543,732.14 \$291,717,750.40
Bulk Pipeline	+	1000	
Bulk Loans	Total	382,634	\$93,715,664,185.81
Bulk Upload	Loan Number	Search	
Reports	Last Name	Search	
Price File History		Search	
Upload Seller Price File	Commitment Number	Search	

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 4 of 13





3. Add New Loan

1. Click Add New Loan on the left navigation to add/upload/enter a new loan to the system.

Pricing System Administration	Global Pipeline		
<< Back to Main	Status	Loan Count	Loan Amount
Global Loan Status	Pending Pricing	2,387 689	\$650,491,513.91
Global Loan Status	Rejected Pricing	7.105	\$232,093,480.00
Seller Reports	Locked Everted Not Delivered	2,105	\$1,416,176,982.10 \$386.710.305.21
	Expired - Not Delivered Delivered	4,159	\$916,555,769.24
Add New Loan	Purchased	336,430	\$83,801,374,652.81
	Cancelled	28,999	\$6,020,543,732.14
Upload Multiple Loans	Pending - Float	760	\$291,717,750.40
Bulk Pipeline			
Bulk Loans	Total	382,634	\$93,715,664,185.81
Bulk Upload	Loan Number	Search	
Reports	Last Name	Search	
Price File History		Search	
Upload Seller Price File	Commitment Number	Search	

- 2. Click Browse to locate the file to upload.
- 3. Click **Upload** to upload a Fannie Mae 3.2 file.

Already have a Fannie M			
If you have a properly-formatted F auto-fill the loan data. Please ensu			
auto-nii the Ioan data. Please enst		Linland	ore pricing the loan.
	Browse	Upload	

4. Alternatively, you can manually enter the information on the loan information screen.

Note: Ensure all the require fields marked with a red asterisk are complete.

Correspondent Lenders Registering, Pricing, and Locking Loans Page 5 of 13





3. Add a New Loan, continued

5. Enter the Seller Loan Number.

Note: This is your generated loan number, not a Lakeview loan number.

6. Select the Program and complete all fields with red asterisks.

Selic Loan Information Selic Loan Number Propo Propo Sorrower Information First Name Middle Initial Middle Initial Last Name Last Name Credit Score Primary Wage Earner Prist Name Credit Score Primary Wage Earner Prist Name Address 2 Credit Score Primary Wage Earner Prist Name Address 2 Credit Score Primary Wage Earner Prist Name Address 2 Credit Score Primary Wage Earner Prist Name Address 2 Credit Score Primary Wage Earner Prist Name Credit Score Primary Wage Earner Prist Time HomeBuyer Address 2 Credit Score State Credit Score Purchase/Sales price Commitment type Credit Score Credit Score Credit Score Scoral Information Purchase/Sales price Core Information Purchase/Sales price Core Information Purchase/Sales price Core Information Core Informa				
Setier Loan Number Pigge Pigge Sourcover Information First Name Middle Initial Middle Initial Social Security Number Liats Name Enail Social Security Number Crieff Social Crieff Social Pirmary Wage Earrer Pirmary Wage Earrer Pirst Time HomeBuyer Address 2 Chy Address 2 Chy Address 2 Chy State ZiP code Type PurchaseISales proc Commitment type Commitment type Commitment type Commitment type Commitment type AJS Engree Pire file 12202011 LISCR0922021A Pire file 12202021 LISCR0922021A	required field	pondent 2 Loan		
Proge Sorrower Information Fist Name Mode Initial Last Name Enal Social Security Number Credit Score Primary Wage Eame Primary Wage Eame Primary Wage Eame Moderss 2 Caty Address 2 Caty Caty Price tele Address 1 Type Caty	General Loan Information			
Sorrower Information Fish Name Mode Initia Isat Name Isat Name <th>Seller Loan Number</th> <th></th> <th>Bayview Underwrite</th> <th>~ *</th>	Seller Loan Number		Bayview Underwrite	~ *
Sorrower Information First Name Model Inname Middel Inname Liast Name Liast Name Enname Social Security Number Enname Credit Score Pirmary Wage Eamer First Name Credit Score Credit Score Address 2 Credit Score State Credit Score State Credit Score Pirmary Wage Eamer First Name Credit Score Pirmary Wage Eamer First Name Credit Score State Credit Score State Credit Score Pirmary Wage Eamer Pirther Lien Amounts Commenter type Look period Aus Engine Pirther Lien States Pirther Lien States Comments Must Engine Pirther Lien States Comments Must Engine Pirther Lien States Comments Must Engine Pirther Lien States Pirther Lien States Comments Must Engine <td>Program</td> <td>v</td> <td>Ť.</td> <td></td>	Program	v	Ť.	
Fiss Name Mode Initia Mode Initia Last Name Email Social Security Number Credit Scole Primary Wage Earner Primary Wage Earner Prist Name Address Z City Address Z City Address Z City State ZiP code State ZiP code State City City Appraised value Interest rate % Lity Originator Channel Vote [Vity [Comments Comments Note free Secondary loan amount City City Comments Note free Secondary loan amount City City City City City Comments Note free Secondary loan amount City Cit			Universal Loan Identifer	
Midde Initia Last Name Email Email Email Email Credit Score Primary Wage Eamer Primer (amount) Comminent (amount) Comminent (amount) Comminent (amount) Comminent (amount) Commi	Borrower Information		Additional Borrower In	formation
Last Name Email Social Security Number Credit Score Primary Wage Earrer Primary Wage Earrer <td>First Name</td> <td></td> <td>First Name</td> <td></td>	First Name		First Name	
Enail Social Security Number Credit Score Primary Wage Earner Primer Wage Earner <t< td=""><td>Middle Initial</td><td></td><td>Middle Initial</td><td></td></t<>	Middle Initial		Middle Initial	
Social Security Number Credit Score Primary Wage Earrer Primary Wage Earrer Primary Wage Earrer Primary Wage Earrer Rod CoBorrower	Last Name		* Last Name	
Social Security Number Credit Score Primary Wage Earrer Primary Wage Earrer Primary Wage Earrer Primary Wage Earrer Rod CoBorrower	Email		Email	
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Primary Wage Eamer First Time HomeBuyer Idd CoBorrower				
Add COBorrower roperty Information Address 2 City City City Color landow Commitment type Corry 0 Corry 0 Corry 0 Commitment type Corry 0		First Time HomeBuyer		First Time HomeBuyer
Address Type Address 2 Type City ************************************		Add CoBorrower		
Address Type Address 2 Type City ************************************	Property Information			
Address 2 City State ZIP code .coan Information Purpose Purchase/Sales price Loan amount Appraised value Interest rate % LTV Appraised value Interest rate % CTV Originator channel Doc type Commitment type Commitment type Escrows/impounds NDTI (backend ratio)OSCR AUS Engine Escrows/impounds ND Price file 9/22/2021 LLSCR09222021A Comments			* Type	~ ∗
City State ZIP code coan Information Purchase/Sales price Loan amount Appraised value Interest rate % LTv Originator channel Virpe Originator channel Commitment type DTi (backend ratio)OSCR AJS Engine NS Price file 9/22/2021 LLSCR09222021A Occupancy type * Occupancy type Occupancy type * * Occupancy type * * Occupancy type * * Occupancy type * * * Occupancy type *	Address 2]	
State Image: Comparison of the secondary loan amount Purchase/Sales price Loan amount Appraised value Interest rate % LTv Originator channel Doc type Commitment type Doc type Dit (backend ratio)OSCR AUS Engine Aus Engine Price file 922/2021 LLSCR09222021A			*	
ZIP code Interest rate % Coan Information Secondary loan amount Purchase/Sales price Other Lien Amounts Loan amount Other Lien Amounts Appraised value Estimated appraised value Interest rate % CLTV Urv CLTV HCLTV CLTV Originator channel CLTV Doc type C AUS Engine AUS recommendation Escrows/impounds No Price file 9/22/2021 LLSCR09222021A		~	* Occupancy type	×*
Loan Information Purpose Purchase/Sales price Loan amount Appraised value Interest rate % Livv HCLTv Originator channel Commitment type Commitment type Commitment type Escrows/impounds No Price file 9/22/2021 LLSCR09222021A ** Comments			*	
Purpose Image: Secondary loan amount Loan amount Secondary loan amount Appraised value Image: Secondary loan amount Appraised value Secondary loan amount Interest rate % Image: Secondary loan amount LTv Image: Secondary loan amount Other Lien Amounts Image: Secondary loan amount Image: Secondary loan amount Image: Secondary loan amount Other Lien Amounts Image: Secondary loan amount Image: Secondary loan amount Image: Secondary loan amount Outiginator channel Image: Secondary loan amount Doc type Image: Secondary loan amount Dot type Image: Secondary loan amount Dot type Image: Secondary loan amount Dif (backend ratio)/DSCR Image: Secondary loan amount AUS recommendation Image: Secondary loan amount Image: Secondary loan amount Image: Secondary loan amount <t< td=""><td>21 code</td><td></td><td>J</td><td></td></t<>	21 code		J	
Purchase/Sales price	Loan Information	0		
Loan amount * Secondary loan amount Appraised value Other Lien Amounts Interest rate % * LTV • Ctry • Conginator channel • Doc type • Commitment type • AUS Engine • AUS Engine • Price file 9/22/2021 LLSCR09222021A Originator • Originator • Originator ratio • Originator channel • Viao tradition term • Diti (backend ratio/DSCR • Aus Engine • Vice file 9/22/2021 LLSCR09222021A * • Comments •	Purpose	~	- [at	
Appraised value Other Lien Amounts Appraised value Estimated appraised value Interest rate % CUTV LTV Component Coriginator channel CUTV Doc type * Commitment type * DTI (backend ratio/DSCR Amortization term AUS Engine * Price file 9/22/2021 LLSCR09222021A Originator *	Purchase/Sales price			
Appraised value Interest rate % LTV Coriginator channel CONTROL CHARGE CONTROL	Loan amount		* Secondary loan amoun	t
Interest rate % LTV 0 CLTV 0 Conginator channel CDC type Commitment type Commitment type Lock period UTI (backend ratio/DSCR AUS Engine Lock period UTI (backend ratio/DSCR AUS recommendation W of Financed Properties Escrows/impounds N0 V Price file 9/22/2021 LLSCR09222021A V			Other Lien Amounts	3
Interest rate % * CLTV 0 CLTV	Appraised value		* Estimated appraised value	
HCLTV Originator channel Commitment type Commitment type Ut (backend ratio)/DSCR AUS Engine Escrows/impounds No Price file 9/22/2021 LLSCR09222021A W Comments	Interest rate %		*	
Originator channel Doc type Commitment type DTI (backend ratio/DSCR AUS Engine Escrows/impounds Price file 9/22/2021 LLSCR09222021A Comments	LTV	0	* CLTV	/ 0
Originator channel Doc type Commitment type DTI (backend ratio/DSCR AUS Engine Escrows/impounds Price file 9/22/2021 LLSCR09222021A Comments	HCLTV			
Doc type Image: Commitment type Image: Commitme			1	
Commitment type Lock period V DTI (backend ratio)DSCR Anortization term V AUS Engine V AUS recommendation V # of Financed Properties Price file 9/22/2021 LLSCR09222021A V Comments			- Pås	
DTI (backend ratio)/DSCR AUS Engine AUS Engine AUS recommendation AUS			k Lock period	*
AUS Engine AUS recommendation # of Financed Properties # of Financed				
# of Financed Properties				
Escrows/impounds No Price file 9/22/2021 LLSCR09222021A Comments				
Price file 9/22/2021 LLSCR09222021A V	Escrows/impounds	No	-	
Comments			- Nat	
Price	- Commenta		and the second se	
		Price		
f you are experiencing technical problems, please email: support@evolvemortgageservices.com.		olve Mortgage Services - Ref. #162	The second s	

7. Click **Price** when all the required fields are complete.

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 6 of 13





3. Add New Loan, continued

Note: When product codes PPF360 or PPF361 are selected (Business Purpose Lending Products), select **Multi-Property** for the **Property Type**. The number of financed properties must be entered in the # **of Financed Properties** field in the **Loan Information** section.

Property Information			_		
Address	a	k	Ту	ype 🔽 🗸 😽	
Address 2					
City	N	k			
State	~*	:	Occupancy ty	ype 🔽 🗸 😽	
ZIP code	1	k			
Loan Information					
Purpose	~	*			
Purchase/Sales price					
Loan amount		*	Secondary loan an	mount	
			Other Lien Am	nounts	
Appraised value		*	Estimated appraised	value	
Interest rate %		*			
LTV	0	*		CLTV 0	*
HCLTV]			
Originator channel	~				
Doc type	×	*			_
Commitment type	~	*	Lock p	period~	*
DTI (backend ratio)/DSCR	·	*	Amortization	n term 🗸 🗸	*
AUS Engine	~	*	AUS recommend	dation	
			# of Financed Prop	perties	
	No	*			

• The current day's pricing for the selected program will be applied.

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 7 of 13





3. Add New Loan, continued

8. After clicking the **Price** button, the pricing information appears and you can select **Accept Price** (Lock), Reject Price, or Float.

oan Information		Pricing/Lock Information	า	
Seller Loan Number: Loan Number:	Farrell8150	Price File: Prod ID:	10/27/2020 CBF303 Conforming 30 Yr Fixe	. d
Borrower	Mary Farrelitest	Prod Name:	(Original Balance > \$1 <=\$150k)	
Lock Term:	60	Commitment Type:	Individual/Best Efforts	
Loan Amount:	\$145,000.00	Purchase Price:	\$185,000.00	
First Mortgage LTV: Appraised Value:	78.38 \$200.000.00			
			Rate	Price
	Base Rate/Price:		4	106.97
LLPA Date/Time:	Adjustment(s):			
10/27/2020 2:08:05 PM	General State = MD			-0.02
10/27/2020 2:08:05 PM	General Titanium = True			0.20
10/27/2020 2:08:05 PM	150000	ICO >= 650 <= 749,UPB > 110000 <=		-0.04
10/27/2020 2:08:06 PM	FICO/LTV Adjustments > 1 75.01 <= 80	5YR FICO >= 680 <= 699,LTV >=		-1.75
	Total Adjustment:			-1.61
	Final Rate/Price:		4	105 35

If you choose the **Reject Price** button, the data will be saved in the system in case you want to restructure this loan, but no loan number will be assigned. Select **Float** to generate a Lakeview or Bayview loan number.

Outcome: If the Accept Price button is clicked, the loan is locked and the screen below displays.

Loan Information		Pricing/Lock Information	n	
Seller Loan Number: Loan Number:	Farrell8150 0051156294	Price File: Prod ID:	10/27/2020 CBF303 Conforming 30 Yr Fixed	I
Borrower	Mary Farrelitest	Prod Name:	(Original Balance > \$11 <=\$150k)	0k and
Lock Term: Loan Amount: First Mortgage LTV: Appraised Value:	60 \$145,000.00 78.38 \$200,000.00	Commitment Type: Purchase Price: Lock Date: Expiration Date:	2-01308/ Individual/Best Efforts \$185,000.00 10/27/2020 12/28/2020	
			Rate	Price
Adjustment Date/Time:	Base Rate/Price: Adjustment(s):		4	106.974
10/27/2020 2:08:05 PM	General State = MD			-0.020
10/27/2020 2:08:05 PM	General Titanium = True			0.200
10/27/2020 2:08:05 PM	FICO/UPB (Conforming) FI 150000	CO >= 650 <= 749,UPB > 110000 <=		-0.048
10/27/2020 2:08:06 PM	FICO/LTV Adjustments > 1 75.01 <= 80	5YR FICO >= 680 <= 699,LTV >=		-1.750
	Total Adjustment:			-1.618
	Final Rate/Price:		4	105.356
Print Confirmation Return to Main Menu				

Note: The **Print Confirmation** button is available and allows the lock confirmation to be printed.

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 8 of 13





4. Adding the Second Lien

Follow the instructions below to add the second lien.

1. On the Loan Lock Results screen, click Add a Second Lien.

Pricing System Seller	Loan Lock Resu	lts			
< Back to Main	This loan has been Loan information	Locked!	Pricing/Lock Information		
Add New Loan	Seller Loan Number: Loan Number:	1236974 0051174580	Price File: Prod ID:	12/15/2020	
luk Pipeline	Borrower		Prod Name:		
leller Reports	Lock Term:	60	Commitment Type:	Individual/Best Efforts	
.ock Policy	Loan Amount: First Mortgage LTV:	\$200,000.00	Purchase Price: Lock Date:	\$210,000.00	
Contact Us	Appraised Value:	\$210,000.00	Expiration Date:	2/16/2021	
ageut		A COMPANY OF MENT		Rate	Pri
	Adjustment Date/Time:	Base Rate/Price: Adjustment(s):		3.125	101.5
		Total Adjustment:			0.0
		Final Rate/Price:		3.125	101.5

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 9 of 13





4. Adding the Second Lien, continued

2. On the **Edit Loan** screen, note the **View First Lien** link at the top of the window. This link provides the ability to toggle back to the first lien.

Note: Much of the first lien information has been copied over to this screen.

- a. An S has been added to the **Seller loan number** to indicate this is the second lien.
- b. The **Program** field is prepopulated with the selection made in the first loan screen.
- c. The loan amount that was entered in the **Secondary Loan Amount** field on the first lien has been carried over and displays in the **Loan Amount** field.

Edit Loan Information Status: Pending Pricing View First Lien: 0051174680 * • required new			
General Loan Information			
Loan Officer	×		
Seller loan number	1236974S	a Bayview Underwrite	No **
brogram	EDN300 FOR 3 Yr Forgivab	k Universal Loan Identifer	
Borrower Information		Additional Borrower Infor	nation
First name	Test	* First name	
Middle initial		Middle initial	
Last name	TestmetrouPA	* Last name	
Email		Email	
Social security number	123-45-6789	* Social security number	
Credit score	700	* Credit score	
Primary Wage Earner	First Time HomeBuyer	Primary Wage Earner	First Time HomeBuyer
Property Information	Add CoBorrower		
Address	123 Main Street	t Type	Single Family
Address 2			
	Denver	k	
	Colorado V*	Occupancy type	Dwner 🗸 🗱
211 0006	80014	k	
	80014	k -	
Loan Information		k	
Loan Information Purpose Purchase price	Purchase V	6 1 6	
Loan Information	Purchase	k k K Secondary Ioan amount	50.00 *
Loan Information Purpose Purchase price	Purchase	k k Secondary Ioan amount [Other Lien Amounts]	50.00
Loan Information Purpose Purchase price Loan amount	Purchase >8 \$210,000.00 \$4 \$8,000.00 \$4	-	50.00 *
Loan Information Purpose Purchase price	Purchase > # \$210,000.00 # \$8,000.00 # \$210,000.00 #	Other Lien Amounts	50.00 **
Loan Information Purpose C Purchase price Loan amount Appraised value Interest rate	Purchase > # \$210,000.00 # \$8,000.00 # \$210,000.00 #	Other Lien Amounts Estimated appraised value	

Note: Because this pricing request on this screen is for the Secondary Lien, the Secondary Loan amount remains at zero.

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 10 of 13





4. Adding the Second Lien, continued

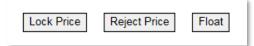
3. Enter the Lock Period and Amortization term for the second lien.

Lock period	60	~
	3 years (36 Months)	~

4. Click Update and Price.

Comments		<
	Update and Price	

5. On the Loan Price Results screen, select Lock Price, Reject Price, or Float.



Note: If you chose Lock Price, the loan is locked and the Lock Confirmation can be printed, if needed.

Loan Lock Resu	lts			
This loan has been Loan Information		Pricing/Lock Information		
Seller Loan Number: Loan Number:	1236974S 0051174681	Price File: Prod ID:	12/15/2020	
Borrower	Test Testn DPA	Prod Name:	DPA 3 Yr Forgiva Second	able DPA
Lock Term: Loan Amount: First Mortgage LTV: Appraised Value:	60 \$8,000.00 95.24 \$210,000.00	Commitment Type: Purchase Price: Lock Date: Expiration Date:	Individual/Best Efforts \$210,000.00 12/15/2020 2/16/2021	
Adjustment Date/Time:	Base Rate/Price: Adjustment(s):		Rate 0	Price 100.000
	Total Adjustment:			0.000
Print Confirmation Return to Main Menu Another Loan	Final Rate/Price:		0	100.000

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 11 of 13





5. Seller Reports

1. Click Seller Reports to view or run various reports.

Note: If you are in the Main screen, click Loan Registration/Lock/Pricing to go to the Pricing Engine section of the system to view the Seller Reports link.

<< Back to Main		
Global Loan Status		
Seller Reports		
Add New Loan		
Upload Multiple Loans		
Bulk Pipeline		
Bulk Loans		

2. Use the **Reports** drop-down menu to select from the reports available.

Reports Select a Report Display Report	Select a Report Select a Report Daily Lock Report Daily Purchase Report Expired Locks All Loans Expiration Report
--	---

3. Enter a date range and click the **Display Report** button.



Outcome: The report will display in Excel.

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 12 of 13





6. Lock Policy and Commitment Desk Contact Information

Locate the Lock Policy by following the steps below. Please refer to the Lakeview or Bayview Seller Guide. Refer to Chapter 3 in each seller guide for information about the lock policies.

- 1. Click the **Back to Main** link on the left navigation pane if you are in the **Pricing Engine System** screen.
- 2. Click Seller Guides on the left navigation from the Main screen.

Main		
Loan Registration/Lock/Pricing		
Current Rate Sheet		
(3021) Bayview/Lakeview UW		
- Deliver Loans & Reporting		
(6033) BayView/Lakeview Closed Loan		
- Deliver Loans / TDOCS		
- Reporting		
Announcements		
Product Matrix Documents		
Seller Guides		
Exclusionary List		

*Outcome:*By clicking on the **Seller Guides** link on the left navigation from the **Main** screen, two Seller Guides appear. Click on the appropriate seller guide based on your product.

Seller Guides	
Descriptions	Last Update
Bayview Seller Guide	8/24/2020 1:57:23 PM
Lakeview Seller Guide	6/17/2020 10:36:06 PM

Commitment Desk Contact Information

For assistance with locking please contact the commitment desk at the phone or email address listed below.

- Commitment Desk Phone Number: 855-253-8439, Option 1 (8:30 AM EST to 7:00 PM EST)
- Commitment Desk Email Address: CommitmentDesk@communityloanservicing.com

Lakeview Loan Servicing Proprietary and Confidential Orig: August 18, 2020_CR Correspondent Lenders Registering, Pricing, and Locking Loans Page 13 of 13

