



Correspondent

Operational Updates

Non-Agency

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Community Loan Servicing, LLC offers niche products.
Lakeview Loan Servicing, LLC offers traditional Agency, FHA, and VA products.

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This information is for lending institutions only, and not intended for use by individual consumers or borrowers. CLS programs are offered to qualified residential lending institutions and are not applicable to the general public or individual consumers. Equal Housing Lender.



Contact Us
(855) 253-8439

www.lakeviewcorrespondent.com



Reminder: Servicer Name Change – Bayview Non-Agency Loan Products

Channel:

- Correspondent Delegated | Non-Delegated

Products:

- Bayview Fannie Mae Conforming and High Balance
- Bayview Freddie Mac Conforming and Super Conforming
- Bayview Agency Investor Plus
- Bayview Bank Statement
- Bayview Jumbo AUS
- Bayview Jumbo Plus AUS

Effective Date: Loans funding on or after January 10, 2024

On December 15, 2023, an announcement was issued to our correspondent lenders to notify that effective January 10, 2024, Bayview Conforming and certain Bayview Non-Agency loan Products will be serviced in the name of Rushmore Servicing. We are issuing this reminder in preparation for this change. Please note that this will *exclude* loans where the subject property is located in New York, which continue to board to Mr. Cooper. Rushmore Servicing and Mr. Cooper are both brand names for Nationstar Mortgage LLC.

For loans funding on or after the effective date that previously were directed to Mr. Cooper, all Goodbye Letters will need to reflect their new servicer name of Rushmore Servicing. At time of purchase, the Daily Funding Summary notifications will also contain the servicer identification on a loan level to assist you in directing to the correct servicer.

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Reminder: Servicer Goodbye Letter and General Information

Channel:

- Correspondent Delegated | Non-Delegated

Products:

- Bayview Fannie Mae Conforming and High Balance
- Bayview Freddie Mac Conforming and Super Conforming
- Bayview Agency Investor Plus
- Bayview Bank Statement
- Bayview DSCR
- Bayview Jumbo AUS
- Bayview Jumbo Plus AUS

All Bayview Conforming and Bayview Non-Agency loan products and products will be serviced by one of the following: Community Loan Servicing, LLC, Rushmore Servicing or Mr. Cooper. Please see details for how to address your Goodbye Letters below. Please note that Rushmore Servicing name change will be effective January 10, 2024.

As an additional reminder, it is the responsibility of the Lender to ensure that Notices of Servicing Transfer are sent at least fifteen (15) calendar days prior to the effective date of the transfer. Please see section **D800: Servicing Transfer Notices** in the Special Products Seller Guide for more information.

In addition, the Lender **must** provide a copy of the Goodbye letter to us as the purchaser. The document is required to be uploaded to all loans in the LoanDock portal as a trailing document.

See tables on the following pages attached for all three servicers:

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Community Loan Servicing DSCR Only	
New Servicer Name	Community Loan Servicing
Hours of Operation	Monday – Friday: 8:00am-6:00pm EST
Customer Service Telephone	Toll Free: (866)-616-0330
Customer Service Email Address	CLSCCommercialServicing@communityloanservicing.com
Customer Service Address	Community Loan Servicing, LLC Attn: Customer Service Department 4425 Ponce De Leon Blvd. Suite 300 Floor Mailroom Coral Gables, FL 33146
Payment Address	Community Loan Servicing, LLC Attn: Payment Processing 4425 Ponce De Leon Blvd. Suite 300 Coral Gables, FL 33146
ACH	Your ACH instructions may or may not transfer to the new servicer. It is <u>YOUR</u> responsibility to ensure ACH is activated at the new servicer and that your payments are drafted correctly.
Rushmore Servicing (Effective Jan 10th) Bayview Conforming and High Balance/Super Conforming, Agency Investor Plus, Jumbo and Jumbo AUS, Bank Statement	
New Servicer Name	Rushmore Servicing¹ ¹ Rushmore Servicing SM and Mr. Cooper [®] are brand names for Nationstar Mortgage LLC
Hours of Operation	Monday – Friday: 7:00 a.m. to 8:00 p.m. (CT)
Customer Service Telephone	ACH Transferring: 877-888-4662 ACH Not Transferring: 877-888-4662
Customer Service URL	https://www.rushmoreservicing.com/welcome
Business Address	8950 Cypress Waters Blvd. Coppell, Texas 75019
Customer Service Address	Attn: Customer Service Lake Vista 4 800 State Highway 121 Bypass Lewisville, Texas, 75067
Payment Address	Attn: Payment Processing PO Box 650783 Dallas, Texas 75265-0783
ACH	Your ACH instructions may or may not transfer to the new servicer. It is <u>YOUR</u> responsibility to ensure ACH is activated at the new servicer and that your payments are drafted correctly.

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Mr. Cooper <small>Only Loans Where Property State = New York</small>	
New Servicer Name	Mr. Cooper² <small>²Mr. Cooper is a brand name for Nationstar Mortgage LLC. Nationstar Mortgage LLC is doing business as Nationstar Mortgage LLC d/b/a Mr. Cooper. Mr. Cooper is a registered service mark of Nationstar Mortgage LLC. All rights reserved.</small>
Hours of Operation	Monday – Thursday: 7:00 a.m. to 8:00 p.m. (CT), and Friday: 7:00 a.m. to 7:00 p.m. (CT), and Saturday: 8:00 a.m. to 12:00 p.m.(CT)
Customer Service Telephone	ACH Transferring: 877-289-0500 ACH Not Transferring: 877-372-0512
Customer Service URL	https://www.mrcooper.com/welcome
Business Address	8950 Cypress Waters Blvd. Coppell, Texas 75019
Customer Service Address	Attn: Customer Service Lake Vista 4 800 State Highway 121 Bypass Lewisville, Texas, 75067
Payment Address	Attn: Payment Processing PO Box 650783 Dallas, Texas 75265-0783
ACH	Your ACH instructions may or may not transfer to the new servicer. It is <u>YOUR</u> responsibility to ensure ACH is activated at the new servicer and that your payments are drafted correctly.

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