



New Client Set Up & Support Team

To Get Set Up With Consolidated Analytics

www.consolidatedanalytics.com/new-client-signup/

Order Placement

Direct Order Placement & Tracking

clients.ca-usa.com

Client Services

General Inquiries, Order Status Updates,
Technical Support

ClientServices@ca-usa.com

Post Delivery Quality Control Escalations

Revision Requests, ROV, Appeals,
Escalated Post Delivery Items

Submit via the integration
If no integration, escalations@ca-usa.com

Management Escalations

Lisa Stratton
SVP, Operations & Strategy
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469.751.4039

Jeanette Walsh
VP, Valuations and Client Experience
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610.513.2730

Chris McLain
Division President, Valuations
cmclain@ca-usa.com
352.333.3033

Additional Contacts

Chief Appraiser

Jeff Rauland
jrauland@ca-usa.com
469-430-0411

Invoicing/Accounting

accountingteam@ca-usa.com

1.888.815.5618

Business Hours: 9:00 AM (ET) – 8:00 PM (ET)