## **LAKEVIEW**

# Agency, Government and Affordable Lending (HFA and The National DPA)

Note Delivery	Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044
Note Endorsement	Must be endorsed in Blank
Bailee Information	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo
MERS	Servicer: 1010298 Lakeview Loan Servicing, LLC Investor: 1010298 Lakeview Loan Servicing, LLC Subservicer: 1000723 LoanCare LLC
Hazard/Flood Insurance and Mortgagee Clause	Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049
PMI Transfer Notification	LoanCare, LLC ISAOA PO Box 8068 Virginia Beach, VA 23450
Flood Determination Notification	LoanCare, LLC Attn: Flood Cert PO Box 8068 Virginia Beach, VA 23450

Agency, Government and Affordable Lending (HFA and The National DPA)					
Good-Bye Letter/Notice of Transfer First Payment Address  (Payment address is based on the borrower's mailing address)	East Coast: LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI)	West Coast: LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY)	Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452		
Good-Bye Letter/Notice of Transfer General Borrower Correspondence	LoanCare, LLC Attn: Consumer Solutions Dept PO Box 8068 Virginia Beach, VA 23450 Toll Free 800-509-0183				
Customer Service Information	LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST Saturday www.myloancare.com				
Flood Certificate and Preferred Flood Vendors	Life of Loan Flood Certificate is required CoreLogic Flood Data Services, Inc ServiceLink National Flood				
Tax Service Provider	CoreLogic Tax Services 486 Thomas Jones Way #150 Exton, PA 19341				
FHA Holder and Servicing IDS	Holder ID: 31033 Servicer ID: 70101				

Agency, Government and Afforda	blo Londing (MEA and The Nati	ional DBA)	
Agency, dovernment and Amorda	Die Lending (HFA and The Nati	ioliai DPA)	
USDA Servicing Lender and Holding Lender Information	Servicing Lender: LoanCare, LLC 601 Riverside Avenue, Building 5 Jacksonville, FL 32204-2901 Servicer Tax ID: 541322898 Servicer Tax ID: 541322898	Branch Number: 001 Holding Lender: Lakeview Loan Servicing, LLC 4425 Ponce De Leon Blvd MS 5-251 Coral Gables, FL 33146-1837 Lender Tax ID: 274023565 Branch Number: 001	
Final Documents	Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108	Document Delivery  Bayview.Docgenius@indecomm.net  https://dmg.indecomm.net/ViewPointUpload/  General Questions  Bayviewfinaldocs@indecomm.net  651-766-2364  To gain access to your online lender portal or to set up SFTP delivery, please email:  DocGeniusAdmin@indecomm.net	
HMDA Reporting Code	Type of Purchaser: Code 71 - Credit Union, Mortgage Company, or Finance Company		
Address Confidentiality Program	ACP@bayview.com Include borrower name, seller or Bayview/Lakeview loan number, ACP mailing address and notice of program enrollment		
Wire Instructions/ACH For payments to borrower accounts only	Wires and ACH – LoanCare, LLC Bank Name: Wells Fargo Bank, NA ABA Number: 121 000 248 Acct Number: 200 003 742 4631 Acct Name: LoanCare, LLC Collection Clearing Acct		
Examples: Monthly Payments Additional Escrows Principal Curtailments	Email backup:  c-cashtransfer@loancare.net  Include:   Lakeview loan number   Borrower name   Amount   How to apply funds		

## **BAYVIEW**

## Bayview Conforming, Agency Investor Plus, Bank Statement Debt Service Coverage Ratio, Jumbo

Note Delivery	Bayview Acquisitions, LLC Attn: Bayview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044		
Bailee Information	Bayview Acquisitions, LLC, or its Custodian Computershare FKA Wells Fargo		
Note Endorsement	Must be endorsed to Blank		
Assignment of Mortgage/MERS	Servicer: 1003972 Nationstar Mortgage LLC Investor: 1003972 Nationstar Mortgage LLC Servicer: N/A		
Hazard/Flood Insurance Notification and Mortgagee Clause	Rushmore Servicing its successors and/or assigns P.O Box 7729 Springfield, Ohio 45501-7729		
PMI Transfer Notification	Rushmore Servicing ISAOA P.O. Box 619094 Dallas, Texas 75261		

### Bayview Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo

**Flood Determination Notification** 

Rushmore Servicing, Flood Compliance 8950 Cypress Waters Blvd. Coppell, TX 75019

**Good-Bye Letter/Notice of Transfer:** *First Payment Address* 

Payment Address:
Rushmore Servicing
Attn: Payment Processing
PO Box 650783
Dallas, TX 75265-0783

### **Overnight Address:**

Rushmore Servicing Attn: Payment Processing 3000 Kellway Drive, Suite 120 Carrollton, TX 75006

**General Borrower Correspondence** 

Rushmore Servicing

Attn: Customer Service

8950 Cypress Water Blvd.

Coppell, Texas 75019

**Customer Service Information** 

Rushmore Servicing 877-888-4606 8:00 am to 9:00 pm EST Mon-Fri. https://www.rushmoreservicing.com/welcome

Bavview Conforming, Ag	ency Investor Plus, Bank Statement,	. Debt Service Covera	ge Ratio, lumbo

Flood Certificate & Preferred Flood Vendors	Life of Loan Flood Certificate is required CoreLogic Flood Data Services,Inc
Tax Service Provider	CoreLogic Tax Services 3001 Hackberry Road Irving, TX 75063
Final Documents	Indecomm Global Services  Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108 Document Delivery Bayview.Docgenius@indecomm.net https://dmg.indecomm.net/ViewPointUpload/ SFTP Delivery Setup DocGeniusAdmin@indecomm.net General Questions Bayviewfinaldocs@indecomm.net 651-766-2364
HMDA Reporting Code	Type of Purchaser: Code 71 - Credit Union, Mortgage Company, or Finance Company
Address Confidentiality Program	ACP@bayview.com Include borrower name, seller or Bayview/Lakeview loan number, ACP mailing address and notice of program enrollment



### Bayview Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo

Wire Instructions/ACH For payments to borrower accounts only Wires and ACH - Nationstar/Mr. Cooper

Bank Name: JP Morgan Chase ABA Number: 021 000 021 Acct Number: 550 387 622

Nationstar Mortgage, LLC, Acct Name:

Payment Clearing

**Examples: Monthly payments** Additional escrows **Principal curtailments** 

### **Email backup**

cashwires@mrcooper.com; cc flowacquisitions@mrcooper.com

### Include

Prior loan number Mr. Cooper loan number Borrower name Address Amount Effective date How to apply funds Last 4 digits of acct funds wired to

# NON-DELEGATED Underwriting General Contact & Loan Submissions Information

Program Guidelines and Scenario Questions	NonAgency@Bayview.com The Non-Agency Scenario desk cannot advise on loans already in pipeline. For registered Non-Delegated loans, please contact your Client Manager or Underwriter for specific loan guidance.
Non Delegated Portal System Support	ClientServices@Bayview.com 855-253-8439, Option 3 8:30am - 5:00pm EST
Loan Level Support, Product Registration, Pricing Support, Manual Locks & Lock Cancellation	NonDelClientManagerSupport@Bayview.com  Client Manager Support Team   Non-Delegated
Pricing Exceptions, Re-Locks & Extensions	NonDelCommitmentDesk@Bayview.com 855-253-8439, Option 1 8:30am - 7:00pm EST
Credit File Submission & Conditions Delivery	Non-Delegated Underwriting Portal Login to submit credit package  Product Specific Loan Submission Checklist must be submitted with complete credit package.  Forms located at Non-Del Forms  Job Aids located at Non-Del Training  Turn Times located at Non-Del Turn Times

Exceptions	Complete credit packages must be submitted through the <b>Non-Delegated Portal</b> for any exception to be considered by underwriting. <b>(Exception requests may result in extended turn times) Exception Request Form</b> located at Non-Del Forms
Closed Loan File Delivery	www.LakeviewCorrespondent.com/ Delegated Closed Loan Portal Login to deliver complete Closed Loan Packages
Client Manager Contacts	Credit package submission through Clear to Close NonDelClientManagerSupport@Bayview.com  Closed Loan delivery through Purchase NonAgencyClientMGT@Bayview.com

## THE NATIONAL DPA SECONDS Delivery and Post Purchase Instructions Fahe & Springboard Second Mortgages

	<u>Fahe</u>	<u>Springboard</u>
Eligible States	Refer to Product Matrix – Lakeview National, a Community Lending Program	Refer to Product Matrix– Lakeview National, a Community Lending Program
Note Delivery	Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044	Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044
Note Endorsement	Must be endorsed Blank	Must be endorsed Blank
Bailee Information	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo
MERS	Investor: 1006529 Fahe Servicer: 1006529 Fahe	Investor: 1013207 Springboard CDFI Servicer: 1013207 Springboard CDFI
Hazard/Flood Insurance Notification and Mortgagee Clause	Refer to 1st Mortgage Requirements: Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049	Refer to 1st Mortgage Requirements: Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049

	<u>Fahe</u>	<u>Springboard</u>
Good-Bye Letter/Notice of Transfer First Payment Address  Payment address is based on the borrower's mailing address)	East Coast LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI)	East Coast LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI)
	West Coast LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY)  Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452	West Coast LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY)  Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452
General Borrower Correspondence	LoanCare, LLC  Attn: Consumer Solutions Dept  PO Box 8068  Virginia Beach, VA 23450	LoanCare, LLC  Attn: Consumer Solutions Dept  PO Box 8068  Virginia Beach, VA 23450
Customer Service Information	LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST Saturday www.myloancare.com	LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST Saturday www.myloancare.com

Delivery and Post Purchase Instructions - Fahe and Springboard Second Mortgages				
	<u>Fahe</u>	<u>Springboard</u>		
Final Documents	Indecomm Global Services  Attn: Final Docs  FD-BV-9902  1427 Energy Park Drive  St. Paul, MN 55108  Document delivery	Indecomm Global Services  Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108  Document delivery		
	Bayview.docgenius@indecomm.net	Bayview.docgenius@indecomm.net		
	SFTP Delivery Set Up <u>DocGeniusAdmin@indecomm.net</u>	SFTP Delivery Set Up <u>DocGeniusAdmin@indecomm.net</u>		
	General Questions <u>Bayviewfinaldocs@indecomm.net</u> 651-766-2364	General Questions <u>Bayviewfinaldocs@indecomm.net</u> 651-766-2364		
Program Fee	\$150 Lender Funding Fee deducted by Fahe upon their purchase of the DPA second	\$150 Lender Funding Fee deducted by Springboard upon their purchase of the DPA second		

# **FEES**TRANSACTION SPECIFIC

Lakeview	Funding Fee Tax Service Fee MERS Fee	\$250.00 \$85.00 \$12.50		
The National DPA	First Mortgage		Springboard	
	Funding Fee Tax Service Fee MERS Fee	\$250.00 \$85.00 \$12.50	Springboard - Lender Fee Fahe - Lender Fee	\$150.00 \$150.00
Bayview *Rawiew Non Delegated loans that have gone	DSCR, AIP & Bank Statemen Delegated	t	Bank Statement Non-Delegated	
*Bayview Non-Delegated loans that have gone through a complete underwrite and have been canceled or declined, will be charged an Administrative Fee on a monthly invoice.	Funding Fee Tax Service Fee	\$595.00 \$85.00	Administrative Fee* Funding Fee Tax Service Fee	\$495.00 \$595.00 \$85.00
	Bayview Conforming Delego	ated	DSCR Non-Delegated	
	Funding Fee Tax Service Fee	\$250.00 \$85.00	Administrative Fee* Funding Fee Tax Service Fee	\$495.00 \$595.00 \$85.00
	Jumbo <i>Delegated</i>		Jumbo Non-Delegated	
	Funding Fee Tax Service Fee	\$595.00 \$85.00	Administrative Fee* Funding Fee Tax Service Fee	\$495.00 \$595.00 \$85.00

Transaction Specific				
Housing Finance Agency Fees *Do not make fees payable to Lakeview Loan Servicing	<u>CalHFA</u>		<u>DCHFA</u>	
Lakeview Loan Servicing	Funding Fee Tax Service Fee	\$250.00 \$85.00	Funding Fee Tax Service Fee MCC Insurance Fee as applicable	\$250.00 \$85.00 \$450.00
	<u>DSHA</u>		FL Housing	
	Funding Fee Tax Service Fee Code Compliance Fee	\$275.00 \$85.00 \$150.00	Funding Fee Tax Service Fee	\$400.00 \$85.00
	Home in 5		LHC	
	Funding Fee Tax Service Fee Code Compliance Fee	\$400.00 \$85.00 \$64.00	Funding Fee Tax Service Fee Compliance	\$400.00 \$85.00 \$75.00
	<b>Ohio Housing Finance Agency</b>		SC Housing Agency	
	Funding Fee Tax Service Fee Subordination Fee Refinances	\$400.00 \$85.00 \$100.00	Funding Fee Tax Service Fee	\$400.00 \$85.00
	<u>TSAHC</u>			
	Funding Fee Tax Service Fee Compliance Review Fee MCC Insurance Fee as applicable	\$250.00 \$85.00 \$200.00 \$400.00		

# GENERAL CONTACTS LAKEVIEW / BAYVIEW

Website	www.lakeviewcorrespondent.com	
Delegated Commitment Desk	Bulk Bids <u>bulkbids@bayviewloans.com</u> Best Efforts <u>CommitmentDesk@bayviewloans.com</u> 855-253-8439, Option 1 8:30am - 7:00pm EST	
Non-Delegated Commitment Desk		
Re-Locks, Extensions & Pricing Exceptions	NonDelCommitmentDesk@Bayview.com 855-253-8439, Option 1 8:30am - 7:00pm EST	
Non-Delegated Loan Level Support, Product Registration, Pricing Support & Manual Locks, & Lock Cancellation	NonDelClientManagerSupport@Bayview.com Client Manager Support Team   Non-Delegated Operations Manager	
Lock and Delivery Expiration	Loan must be closed and disbursed by Lock Expiration Loan Delivery is due on or before the Delivery Expiration Date	
Client Services / Portal Help	<u>ClientServices@lakeview.com</u> 855-253-8439, Option 3	
Closed Loan or Credit File Delivery	Electronic Delivery <u>www.lakeviewcorrespondent.com</u>	
Suspense Conditions	Suspense reports can be accessed at <u>www.lakeviewcorrespondent.com</u>	



General Contact Information			
Post Funding Adjustments	Invoices for taxes, HOI and/or MI after loan purchase should not be paid by the client, Please forward to <a href="mailto:PostFundingAdjustments@bayviewloans.com">PostFundingAdjustments@bayviewloans.com</a>		
Lakeview Agency U/W Scenario Help Desk	<u>UnderwritingQuestions@lakeviewloanservicing.com</u>		
Bayview Non-Agency Scenario Help Desk	NonAgency@bayview.com		
Self-Reporting	selfreports@bayview.com		
Collateral Conditions	CorrespondentCollateralConditions@bayview.com		
Bayview Non-Agency Client Manager Contacts	Delegated <u>and</u> Non-Delegated Closed loan delivery through pur NonAgencyClientMGT@Bayview.c	chase Credit package submissi	ion through clear to close upport@Bayview.com
Lakeview Agency/HFA Client Manager Contacts (CM)	Eastern Great Lakes Region VP: Marc VanBaalen BDD: Adam Skiff CM: Barbara Matta	MarcVanBaalen@bayview.com AdamSkiff@bayview.com Barbara.Matta@lakeview.com	630-445-3030 517-617-7605 215-591-2925
	Mid-Atlantic Region  VP: Greg Kasza  BDD: Mitch Gover  CM: Kim Derosier	GregKasza@bayview.com MitchGover@bayview.com Kimberly.Derosier@lakeview.com	704-726-9608 407-443-2917 215-540-2265

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## Lakeview Agency/HFA Client Manager Contacts (CM)

North Texas Region VP: Tom Dawson BDD: Adam Skiff CM: Shawn Dean	ThomasDawson@bayview.com AdamSkiff@bayview.com Shawn.Dean@lakeview.com	817-269-5289 517-617-7605 215-664-1383
Northeast Region  VP: David Tregoning  BDD: Mitch Gover  CM: Theresa Zadareky	DavidTregoning@bayview.com MitchellGover@bayview.com Theresa.Zadareky@lakeview.com	781-424-6463 407-443-2917 215-591-2938
Northern California Region VP: Erika Harvell BDD: Patrick Ruybal CM: David Holloway	ErikaHarvell@bayview.com PatrickRuybal@bayview.com David.Holloway@lakeview.com	707-280-6856 714-878-1809 215-664-1354
Northwest Region  VP: Sunday Gilette  BDD: Patrick Ruybal  CM: David Holloway	SundayGillette@bayview.com PatrickRuybal@bayview.com David.Holloway@lakeview.com	425-577-3270 714-878-1809 215-664-1354
Philly Region  VP: Jason Kitch  BDD: Adam Skiff  CM: Theresa Zdareky	JasonKitch@bayview.com AdamSkiff@bayview.com Theresa.Zadareky@lakeview.com	609-774-1530 407-443-2917 215-591-2938
Southeast Region  VP: Scott Bailey  BDD: Mitch Gover  CM: Darlene Richards	ScottBailey@bayview.com MitchellGover@bayview.com Darlene.Richards@lakeview.com	904-710-8086 407-443-2917 215-283-6166

### General Contact Information

## Lakeview Agency/HFA Client Manager Contacts (CM)

Southern California Region  VP: Michelle Dawson  BDD: Patrick Ruybal  CM: Domenica Pellegrino	MichelleDawson@bayview.com PatrickRuybal@bayview.com Domenica.Pellegrino@lakeview.com	760-216-2372 714-878-1809 215-591-2938
Texas Gulf Coast Region  VP: Vicky Visconti  BDD: Haley Karr  CM: Alzira Dantas	VickyVisconti@bayview.com HaleyKarr@bayview.com Alzira.Dantas@lakeview.com	281-861-4919 317-408-9808 215-591-2946
Western Great Lakes Region  VP: Michael Ficken  BDD: Haley Karr  CM: Danielle Fitzgerald	MichaelFicken@bayview.com HaleyKarr@bayview.com Danielle.Fitzgerald@lakeview.com	636-484-1095 317-408-9808 215-793-8893
<u>Lead Client Manager</u> Deirdre Nagle	Deirdre.Nagle@lakeview.com	215-664-1365