| | LAKEVIEW | BAYVIEW | |
|---|---|--|--|
| | Agency, Government and Affordable Lending (HFA and The National DPA) | Bayview Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo | |
| Note Delivery | Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044 | Bayview Acquisitions, LLC Attn: Bayview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044 | |
| Note Endorsement | Must be endorsed to Blank | Must be endorsed to Blank | |
| Bailee Information | Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo | Bayview Acquisitions, LLC, or its Custodian Computershare FKA Wells Fargo | |
| Assignment of Mortgage/MERS | Servicer: 1010298 Lakeview Loan Servicing, LLC Investor: 1010298 Lakeview Loan Servicing, LLC Subservicer: 1000723 LoanCare LLC | Servicer: 1003972 Nationstar Mortgage LLC Investor: 1003972 Nationstar Mortgage LLC Servicer: N/A | |
| Non-MERS Loans | N/A | Assignment must be completed to Blank and shipped with the collateral file to the Horsham office address. | |
| Hazard/Flood Insurance Notification and Mortgagee Clause | Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA P.O. Box 202049 Florence, SC 29502-2049 | Rushmore Servicing its successors and/or assigns P.O. Box 7729 Springfield, Ohio 45501-7729 | |
| LoanCare, LLC ISAOA P.O. Box 8068 Virginia Beach, VA 23450 | | Rushmore Servicing ISAOA P.O. Box 619094 Dallas, Texas 75261 | |

| | LAKEVIEW | BAYVIEW | | |
|---|---|---|--|--|
| | Agency, Government and Affordable Lending (HFA and The National DPA) | Bayview Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo | | |
| Flood Determination Notification | LoanCare, LLC Attn: Flood Cert P.O. Box 8068 Virginia Beach, VA 23450 | Rushmore Servicing, Flood Compliance 8950 Cypress Waters Blvd. Coppell, TX 75019 | | |
| Good-Bye Letter/Notice of Transfer: First Payment Address *Payment address is based on the borrower's mailing address | East Coast: LoanCare, LLC P.O. Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI) | Payment Address: Rushmore Servicing Attn: Payment Processing P.O. Box 650783 Dallas, TX 75265-0783 | | |
| | West Coast: LoanCare, LLC P.O. Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY) | | | |
| | Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452 | Overnight Address: Rushmore Servicing Attn: Payment Processing 3000 Kellway Drive, Suite 120 Carrollton, TX 75006 | | |
| Good-Bye Letter/Notice of Transfer: General Borrower Correspondence | LoanCare, LLC Attn: Consumer Solutions Dept P.O. Box 8068 Virginia Beach, VA 23450 Toll Free 800-509-0183 | Rushmore Servicing Attn: Customer Service 8950 Cypress Water Blvd. Coppell, Texas 75019 | | |

| | LAKEVIEW | BAYVIEW |
|---|---|--|
| | Agency, Government and Affordable Lending (HFA and The National DPA) | Bayview Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo |
| Customer Service Information | LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST Saturday www.myloancare.com | Rushmore Servicing 877-888-4606 8:00 am to 9:00 pm EST Mon-Fri. https://www.rushmoreservicing.com/welcome |
| Flood Certificate and Preferred Flood Vendors | Life of Loan Flood Certificate is required CoreLogic Flood Data Services, Inc ServiceLink National Flood | Life of Loan Flood Certificate is required CoreLogic Flood Data Services,Inc |
| Γax Service Provider | CoreLogic Tax Services 486 Thomas Jones Way #150 Exton, PA 19341 | CoreLogic Tax Services 3001 Hackberry Road Irving, TX 75063 |
| FHA Holder and Servicing IDS | Holder ID: 31033 Servicer ID: 70101 | N/A |
| USDA Servicing Lender and Holding Lender Information | Servicing Lender: LoanCare, LLC 601 Riverside Avenue, Building 5 Jacksonville, FL 32204-2901 Servicer Tax ID: 541322898 Servicer Tax ID: 541322898 Branch Number: 001 | N/A |
| | Holding Lender: Lakeview Loan Servicing, LLC Coral Gables, FL 33146-1837 Lender Tax ID: 274023565 Branch Number: 001 | |

| | LAKEVIEW | BAYVIEW | | |
|---------------------------------|---|---|--|--|
| | Agency, Government and Affordable Lending (HFA and The National DPA) | Bayview Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo | | |
| Final Documents | Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108 | Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108 | | |
| | Document Delivery <u>Bayview.Docgenius@indecomm.net</u> <u>https://dmg.indecomm.net/ViewPointUpload/</u> | Document Delivery <u>Bayview.Docgenius@indecomm.net</u> <u>https://dmg.indecomm.net/ViewPointUpload/</u> | | |
| | General Questions Bayviewfinaldocs@indecomm.net 651-766-2364 To gain access to your online lender portal or to set up SFTP delivery, please email: DocGeniusAdmin@indecomm.net | General Questions <u>Bayviewfinaldocs@indecomm.net</u> 651-766-2364 SFTP Delivery Setup <u>DocGeniusAdmin@indecomm.net</u> | | |
| HMDA Reporting Code | Type of Purchaser: Code 71 - Credit Union, Mortgage Company, or Finance Company | Type of Purchaser: Code 71 - Credit Union, Mortgage Company, or Finance Company | | |
| Address Confidentiality Program | ACP@bayview.com Include borrower name, seller or Bayview/Lakeview loan number, ACP mailing address and notice of program enrollment | ACP@bayview.com Include borrower name, seller or Bayview/Lakeview loan number, ACP mailing address and notice of program enrollment | | |
| | , o | · · | | |

| | LAKEVIEW | BAYVIEW | |
|--|---|---|--|
| | Agency, Government and Affordable Lending (HFA and The National DPA) | Bayview Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo | |
| Wire Instructions/ACH For payments to borrower accounts only | Wires and ACH – LoanCare, LLC Bank Name: Wells Fargo Bank, NA ABA Number: 121 000 248 Acct Number: 200 003 742 4631 Acct Name: LoanCare, LLC Collection Clearing Acct | Wires and ACH - Nationstar/Mr. Cooper Bank Name: JP Morgan Chase ABA Number: 021 000 021 Acct Number: 550 387 622 Acct Name: Nationstar Mortgage, LLC, Payment Clearing | |
| Examples: Monthly Payments Additional Escrows Principal Curtailments | Email backup: Ic-cashtransfer@loancare.net Include: Lakeview loan number Borrower name Amount How to apply funds | Email backup: cashwires@mrcooper.com; cc flowacquisitions@mrcooper.com Include: Prior loan number Mr. Cooper loan number Borrower name Address Amount Effective date How to apply funds Last 4 digits of acct funds wired to | |

NON-DELEGATED Underwriting General Contact & Loan Submissions Information

| Program Guidelines and Scenario Questions | NonAgency@Bayview.com The Non-Agency Scenario desk cannot advise on loans already in pipeline. For registered Non-Delegated loans, please contact your Client Manager or Underwriter for specific loan guidance. | | | |
|---|--|--|--|--|
| Non Delegated Portal System Support | ClientServices@Bayview.com 855-253-8439, Option 3 8:30am - 5:00pm EST | | | |
| Loan Level Support, Product Registration, Pricing Support, Manual Locks & Lock Cancellation | NonDelClientManagerSupport@Bayview.com Client Manager Support Team Non-Delegated | | | |
| Pricing Exceptions, Re-Locks & Extensions | NonDelCommitmentDesk@Bayview.com 855-253-8439, Option 1 8:30am - 7:00pm EST | | | |
| Credit File Submission & Conditions Delivery | Non-Delegated Underwriting Portal Login to submit credit package Product Specific Loan Submission Checklist must be submitted with complete credit package. Forms located at Non-Del Forms Job Aids located at Non-Del Training Turn Times located at Non-Del Turn Times | | | |

| xceptions | Complete credit packages must be submitted through the Non-Delegated Portal for any exception to be consid underwriting. (Exception requests may result in extended turn times) Exception Request Form located at Non-Del Forms | | | |
|---------------------------|--|--|--|--|
| Closed Loan File Delivery | www.LakeviewCorrespondent.com/ Delegated LoanDock / Closed Loan Portal Login to deliver complete Closed Loan Packages | | | |
| Client Manager Contacts | Credit package submission through Clear to Close NonDelClientManagerSupport@Bayview.com Closed Loan delivery through Purchase NonAgencyClientMGT@Bayview.com | | | |

THE NATIONAL DPA SECONDS Delivery and Post Purchase Instructions Fahe & Springboard Second Mortgages

| | <u>Fahe</u> | <u>Springboard</u> | |
|--|--|--|--|
| Eligible States | Refer to Product Matrix – Lakeview National, a Community Lending Program | Refer to Product Matrix– Lakeview National, a Community Lending Program | |
| Note Delivery | Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044 | Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044 | |
| Note Endorsement | Must be endorsed Blank | Must be endorsed Blank | |
| Bailee Information | Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo | Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo | |
| MERS | Investor: 1006529 Fahe Servicer: 1006529 Fahe | Investor: 1013207 Springboard CDFI Servicer: 1013207 Springboard CDFI | |
| Hazard/Flood Insurance Notification and Mortgagee Clause | Refer to 1st Mortgage Requirements: Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049 | Refer to 1st Mortgage Requirements: Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049 | |

| Delivery and Post Purchase Instru | uctions - Fahe and Springboard Second | Mortgages | |
|---|--|--|--|
| | <u>Fahe</u> | <u>Springboard</u> | |
| Good-Bye Letter/Notice of Transfer First Payment Address (Payment address is based on the borrower's mailing address) | East Coast LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI) | East Coast LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI) | |
| | West Coast LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY) | West Coast LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY) | |
| | Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452 | Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452 | |
| General Borrower Correspondence | LoanCare, LLC Attn: Consumer Solutions Dept PO Box 8068 Virginia Beach, VA 23450 | LoanCare, LLC Attn: Consumer Solutions Dept PO Box 8068 Virginia Beach, VA 23450 | |
| Customer Service Information | LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST Saturday www.myloancare.com | LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST Saturday www.myloancare.com | |

| Delivery and Post Purchase Instructions - Fahe and Springboard Second Mortgages | | | | | |
|---|--|--|--|--|--|
| | <u>Fahe</u> | <u>Springboard</u> | | | |
| Final Documents | Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108 Document delivery Bayview.docgenius@indecomm.net SFTP Delivery Set Up DocGeniusAdmin@indecomm.net General Questions Bayviewfinaldocs@indecomm.net | Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108 Document delivery Bayview.docgenius@indecomm.net SFTP Delivery Set Up DocGeniusAdmin@indecomm.net General Questions Bayviewfinaldocs@indecomm.net | | | |
| | 651-766-2364 | 651-766-2364 | | | |
| Program Fee | \$150 Lender Funding Fee deducted by Fahe upon their purchase of the DPA second | \$150 Lender Funding Fee deducted by Springboard upon their purchase of the DPA second | | | |

FEESTRANSACTION SPECIFIC

| Lakeview | Funding Fee Tax Service Fee MERS Fee | \$250.00 \$85.00 \$12.50 | | |
|---|--|--------------------------------|---|---------------------------------|
| The National DPA | First Mortgage | | Springboard | |
| | Funding Fee Tax Service Fee MERS Fee | \$250.00 \$85.00 \$12.50 | Springboard - Lender Fee Fahe - Lender Fee | \$150.00 \$150.00 |
| Bayview *Bayview Non-Delegated loans that have gone | DSCR, AIP & Bank Statement Delegated | | Bank Statement Non-Delegated | |
| *Bayview Non-Delegated loans that have gone through a complete underwrite and have been canceled or declined, will be charged an Administrative Fee on a monthly invoice. | Funding Fee Tax Service Fee | \$595.00 \$85.00 | Administrative Fee* Funding Fee Tax Service Fee | \$495.00 \$595.00 \$85.00 |
| | Bayview Conforming <i>Delegated</i> | | DSCR Non-Delegated | |
| | Funding Fee Tax Service Fee | \$250.00 \$85.00 | Administrative Fee* Funding Fee Tax Service Fee | \$495.00 \$595.00 \$85.00 |
| | Jumbo <i>Delegated</i> | | Jumbo Non-Delegated | |
| | Funding Fee Tax Service Fee | \$595.00 \$85.00 | Administrative Fee* Funding Fee Tax Service Fee | \$495.00 \$595.00 \$85.00 |

| Transaction Specific | | | | |
|--|---|---|---|---------------------------------|
| Housing Finance Agency Fees *Do not make fees payable to Lakeview Loan Servicing | <u>CalHFA</u> | | DCHFA | |
| | Funding Fee Tax Service Fee | \$250.00 \$85.00 | Funding Fee Tax Service Fee MCC Insurance Fee as applicable | \$250.00 \$85.00 \$450.00 |
| | <u>DSHA</u> | | FL Housing | |
| | Funding Fee Tax Service Fee Compliance Fee | \$275.00 \$85.00 \$150.00 | Funding Fee Tax Service Fee | \$400.00 \$85.00 |
| | Home in 5 | | <u>LHC</u> | |
| | Funding Fee Tax Service Fee Assignment Fee | \$400.00 \$85.00 \$64.00 | Funding Fee Tax Service Fee Compliance Fee | \$400.00 \$85.00 \$75.00 |
| | Ohio Housing Finance Agency | | SC Housing Agency | |
| | Funding Fee Tax Service Fee Subordination Fee Refinances | \$400.00 \$85.00 \$100.00 | Funding Fee Tax Service Fee | \$400.00 \$85.00 |
| | <u>TSAHC</u> | | | |
| | Funding Fee Tax Service Fee Compliance Review Fee MCC Insurance Fee as applicable | \$250.00 \$85.00 \$200.00 \$400.00 | | |

GENERAL CONTACTS LAKEVIEW / BAYVIEW

| Website | www.lakeviewcorrespondent.com |
|---|---|
| Delegated Commitment Desk | Bulk Bids <u>bulkbids@bayviewloans.com</u> Best Efforts <u>CommitmentDesk@bayviewloans.com</u> 855-253-8439, Option 1 8:30am - 7:00pm EST |
| Non-Delegated Commitment Desk Re-Locks, Extensions & Pricing Exceptions | NonDelCommitmentDesk@Bayview.com 855-253-8439, Option 1 8:30am - 7:00pm EST |
| Non-Delegated Loan Level Support, Product Registration, Pricing Support & Manual Locks, & Lock Cancellation | NonDelClientManagerSupport@Bayview.com Client Manager Support Team Non-Delegated Operations Manager |
| Lock and Delivery Expiration | Loan must be closed and disbursed by Lock Expiration Loan Delivery is due on or before the Delivery Expiration Date |
| Client Services / Portal Help | ClientServices@lakeview.com 855-253-8439, Option 3 |
| Closed Loan or Credit File Delivery | Electronic Delivery <u>www.lakeviewcorrespondent.com</u> |
| Suspense Conditions | Suspense reports can be accessed at <u>www.lakeviewcorrespondent.com</u> |



| General Contact Information | | | | | |
|---|--|---|---|--|--|
| Post Funding Adjustments | Invoices for taxes, HOI and/or MI after loan purchase should not be paid by the client, Please forward to PostFundingAdjustments@bayviewloans.com | | | | |
| Servicing Related Inquiries | For assistance with loans that have been transferred, please reach out to: originationsserviceroversightteam@bayviewloans.com | | | | |
| Lakeview Agency U/W Scenario Help Desk | <u>UnderwritingQuestions@lakeviewloanservicing.com</u> | | | | |
| Bayview Non-Agency Scenario Help Desk | NonAgency@bayview.com | | | | |
| Self-Reporting | selfreports@bayview.com | | | | |
| Collateral Conditions | CorrespondentCollateralConditions@bayview.com | | | | |
| Bayview Non-Agency Client Manager Contacts | Delegated <u>and</u> Non-Delegate Closed loan delivery through pur NonAgencyClientMGT@Bayview. | rchase | Non-Delegated Credit package submiss NonDelClientManagerS | ion through clear to close upport@Bayview.com | |
| Lakeview Agency/HFA Client Manager Contacts (CM) | Eastern Great Lakes Region VP: Marc VanBaalen AVP: Adam Skiff CM: Barbara Matta | MarcVanBaalen@bayview.com 630-445-3030 AdamSkiff@bayview.com 517-617-7605 Barbara.Matta@lakeview.com 215-591-2925 | | 517-617-7605 | |
| | Mid-Atlantic Region VP: Greg Kasza AVP: Mitch Gover CM: Kim Derosier | GregKasza@ba MitchGover@b Kimberly.Deros | | 704-726-9608 407-443-2917 215-540-2265 | |

General Contact Information

Lakeview Agency/HFA **Client Manager Contacts (CM)**

| North Texas Region VP: Tom Dawson AVP: Adam Skiff CM: Shawn Dean | ThomasDawson@bayview.com AdamSkiff@bayview.com Shawn.Dean@lakeview.com | 817-269-5289 517-617-7605 215-664-1383 |
|---|--|--|
| Northeast Region VP: David Tregoning AVP: Mitch Gover CM: Theresa Zadareky | DavidTregoning@bayview.com MitchellGover@bayview.com Theresa.Zadareky@lakeview.com | 781-424-6463 407-443-2917 215-591-2938 |
| Northern California Region VP: Erika Harvell AVP: Patrick Ruybal CM: David Holloway | ErikaHarvell@bayview.com PatrickRuybal@bayview.com David.Holloway@lakeview.com | 707-280-6856 714-878-1809 215-664-1354 |
| Northwest Region VP: Sunday Gilette AVP: Patrick Ruybal CM: David Holloway | SundayGillette@bayview.com PatrickRuybal@bayview.com David.Holloway@lakeview.com | 425-577-3270 714-878-1809 215-664-1354 |
| Philly Region VP: Jason Kitch AVP: Adam Skiff CM: Theresa Zdareky | JasonKitch@bayview.com AdamSkiff@bayview.com Theresa.Zadareky@lakeview.com | 609-774-1530 407-443-2917 215-591-2938 |
| Southeast Region VP: Scott Bailey AVP: Mitch Gover CM: Darlene Richards | ScottBailey@bayview.com MitchellGover@bayview.com Darlene.Richards@lakeview.com | 904-710-8086 407-443-2917 215-283-6166 |

General Contact Information

Lakeview Agency/HFA **Client Manager Contacts (CM)**

| Southern California Region VP: Michelle Dawson AVP: Patrick Ruybal CM: Domenica Pellegrino | MichelleDawson@bayview.com PatrickRuybal@bayview.com Domenica.Pellegrino@lakeview.com | 760-216-2372 714-878-1809 215-591-2938 | |
|---|---|--|--|
| Texas Gulf Coast Region VP: Vicky Visconti AVP: Haley Karr CM: Alzira Dantas | VickyVisconti@bayview.com HaleyKarr@bayview.com Alzira.Dantas@lakeview.com | 281-861-4919 317-408-9808 215-591-2946 | |
| Western Great Lakes Region VP: Michael Ficken AVP: Haley Karr CM: Danielle Fitzgerald | MichaelFicken@bayview.com HaleyKarr@bayview.com Danielle.Fitzgerald@lakeview.com | 636-484-1095 317-408-9808 215-793-8893 | |
| <u>Lead Client Manager</u> Deirdre Nagle | Deirdre Nagle@lakeview.com | 215-664-1365 | |

Deirdre Nagle 215-664-1365 <u>Deirdre.Nagle@lakeview.com</u>