	LAKEVIEW Agency, Government and Affordable Lending (HFA and The National DPA)	SILVER HILL CAPITAL Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo
Note Delivery	Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044	Bayview Acquisitions, LLC Attn: Bayview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044
Note Endorsement	Must be endorsed to Blank	Must be endorsed to Blank
Bailee Information	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo	Bayview Acquisitions, LLC, or its Custodian Computershare FKA Wells Fargo
Assignment of Mortgage/MERS	Servicer: 1010298 Lakeview Loan Servicing, LLC Investor: 1010298 Lakeview Loan Servicing, LLC Subservicer: 1000723 LoanCare LLC	Servicer: 1003972 Nationstar Mortgage LLC Investor: 1003972 Nationstar Mortgage LLC Servicer: N/A
Non-MERS Loans	N/A	Assignment must be completed to Blank and shipped with the collateral file to the Horsham office address.
Hazard/Flood Insurance Notification and Mortgagee Clause	Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA P.O. Box 202049 Florence, SC 29502-2049	Rushmore Servicing its successors and/or assigns P.O. Box 7729 Springfield, Ohio 45501-7729
PMI Transfer Notification	LoanCare, LLC ISAOA P.O. Box 8068 Virginia Beach, VA 23450	Rushmore Servicing ISAOA P.O. Box 619094 Dallas, Texas 75261

LAKEVIEW

Agency, Government and Affordable Lending (HFA and The National DPA)

SILVER HILL CAPITAL

Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo

Flood Determination Notification

LoanCare, LLC Attn: Flood Cert P.O. Box 8068 Virginia Beach, VA 23450 Rushmore Servicing, Flood Compliance 8950 Cypress Waters Blvd. Coppell, TX 75019

Good-Bye Letter/Notice of Transfer:

First Payment Address
*Payment address is based on the borrower's mailing address

East Coast:

LoanCare, LLC P.O. Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI)

West Coast:

LoanCare, LLC P.O. Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY)

Overnight Address:

LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452

Payment Address:

Rushmore Servicing

Attn: Payment Processing

P.O. Box 650783

Dallas, TX 75265-0783

Overnight Address:

Rushmore Servicing

Attn: Payment Processing

3000 Kellway Drive, Suite 120

Carrollton, TX 75006

Good-Bye Letter/Notice of Transfer: General Borrower Correspondence

LoanCare, LLC
Attn: Consumer Solutions
Dept
P.O. Box 8068
Virginia Beach, VA 23450
Toll Free 800-509-0183

Rushmore Servicing

Attn: Customer Service 8950 Cypress Water Blvd. Coppell, Texas 75019



	LAKEVIEW Agency, Government and Affordable Lending (HFA and The National DPA)	SILVER HILL CAPITAL Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo
Customer Service Information	LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST www.myloancare.com	Rushmore Servicing 877-888-4606 8:00 am to 9:00 pm EST Mon-Fri. https://www.rushmoreservicing.com/welcome
Flood Certificate & Preferred Flood Vendors	Life of Loan Flood Certificate is required CoreLogic Flood Data Services, Inc ServiceLink National Flood	Life of Loan Flood Certificate is required CoreLogic Flood Data Services,Inc
Tax Service Provider	CoreLogic Tax Services 486 Thomas Jones Way #150 Exton, PA 19341	CoreLogic Tax Services 3001 Hackberry Road Irving, TX 75063
FHA Holder and Servicing IDS	Holder ID: 31033 Servicer ID: 70101	N/A
USDA Servicing Lender and Holding Lender Information	Servicing Lender: LoanCare, LLC 601 Riverside Avenue, Building 5 Jacksonville, FL 32204-2901 Servicer Tax ID: 541322898 Servicer Tax ID: 541322898 Branch Number: 001 Holding Lender: Lakeview Loan Servicing, LLC Coral Gables, FL 33146-1837 Lender Tax ID: 274023565 Branch Number: 001	N/A

	LAKEVIEW Agency, Government and Affordable Lending (HFA and The National DPA)	SILVER HILL CAPITAL Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo
Final Documents	Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108	Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108
	Document Delivery Lakeview.Docgenius@indecomm.net https://dmg.indecomm.net/ViewPointUpload/	Document Delivery SilverHillCap.Docgenius@indecomm.net https://dmg.indecomm.net/ViewPointUpload/
	General Questions <u>LakeviewFinalDocs@indecomm.net</u> 651-766-2364	General Questions SilverHillCapFinalDocs@indecomm.net 651-766-2364
	To gain access to your online lender portal or to set up SFTP delivery, please email: <u>DocGeniusAdmin@indecomm.net</u>	SFTP Delivery Setup <u>DocGeniusAdmin@indecomm.net</u>
IMDA Reporting Code	Type of Purchaser: Code 71 - Credit Union, Mortgage Company, or Finance Company	Type of Purchaser: Code 71 - Credit Union, Mortgage Company, or Finance Company
Address Confidentiality Program	ACP@lakeview.com Include borrower name, seller or Lakeview loan number, ACP mailing address and notice of program enrollment	ACP@silverhillcap.com Include borrower name, seller or Silver Hill Capital loan number, ACP mailing address and notice of program enrollment

LAKEVIEW

Agency, Government and Affordable Lending (HFA and The National DPA)

SILVER HILL CAPITAL

Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo

Wire Instructions/ACH For payments to borrower accounts only

Wires and ACH – LoanCare, LLC

Bank Name: Wells Fargo Bank, NA

ABA Number: 121 000 248 Acct Number: 200 003 742 4631

Acct Name: LoanCare, LLC Collection Clearing

Wires and ACH – Nationstar/Mr. Cooper

Bank Name: JP Morgan Chase ABA Number: 021 000 021 Acct Number: 550 387 622

Acct Name: Nationstar Mortgage, LLC, Payment

Clearing

Examples:
Monthly Payments
Additional Escrows
Principal Curtailments

Email backup:

<u>lc-cashtransfer@loancare.net</u>

Include:

Lakeview loan number
Borrower name
Amount
How to apply funds

Email backup:

cashwires@mrcooper.com;
cc flowacquisitions@mrcooper.com

Include:

Prior loan number
Mr. Cooper loan number
Borrower name
Address
Amount
Effective date
How to apply funds
Last 4 digits of acct funds wired to

NON-DELEGATED Underwriting General Contact & Loan Submissions Information

Program Guidelines and Scenario Questions	nonagency@silverhillcap.com The Non-Agency Scenario desk cannot advise on loans already in pipeline. For registered Non-Delegated loans, please contact your Client Manager or Underwriter for specific loan guidance.
Non Delegated Portal System Support	clientservices@silverhillcap.com 855-253-8439, Option 3 8:30am - 5:00pm EST
Loan Level Support, Product Registration, Pricing Support, Manual Locks & Lock Cancellation	nondelclientmanagersupport@silverhillcap.com Client Manager Support Team Non-Delegated
Pricing Exceptions, Re-Locks & Extensions	nondelcommitmentdesk@silverhillcap.com 855-253-8439, Option 1 8:30am - 7:00pm EST
Credit File Submission & Conditions Delivery	Non-Delegated Underwriting Portal Login to submit credit package Product Specific Loan Submission Checklist must be submitted with complete credit package. Forms located at Non-Del Forms Job Aids located at Non-Del Training Turn Times located at Non-Del Turn Times

Exceptions	Complete credit packages must be submitted through the Non-Delegated Portal for any exception to be considered by underwriting. (Exception requests may result in extended turn times) Exception Request Form located at Non-Del Forms
Closed Loan File Delivery	www.LakeviewCorrespondent.com Delegated LoanDock / Closed Loan Portal Login to deliver complete Closed Loan Packages
Client Manager Contacts	Credit package submission through Clear to Close nondelclientmanagersupport@silverhillcap.com Closed Loan delivery through Purchase nonagencyclientmgt@silverhillcap.com

THE NATIONAL DPA SECONDS Delivery & Post Purchase Instructions - Fahe & Springboard Second Mortgages

	<u>Fahe</u>	<u>Springboard</u>
Eligible States	Refer to Product Matrix – Lakeview National, a Community Lending Program	Refer to Product Matrix– Lakeview National, a Community Lending Program
Note Delivery	Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044	Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044
Note Endorsement	Must be endorsed Blank	Must be endorsed Blank
Bailee Information	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo
MERS	Investor: 1006529 Fahe Servicer: 1006529 Fahe	Investor: 1013207 Springboard CDFI Servicer: 1013207 Springboard CDFI
Hazard/Flood Insurance Notification & Mortgagee Clause	Refer to 1st Mortgage Requirements: Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049	Refer to 1st Mortgage Requirements: Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049

	<u>Fahe</u>	<u>Springboard</u>
Good-Bye Letter/Notice of Transfer First Payment Address Payment address is based on the borrower's mailing address)	East Coast LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI)	East Coast LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI)
	West Coast LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY)	West Coast LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY)
	Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452	Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452
General Borrower Correspondence	LoanCare, LLC Attn: Consumer Solutions Dept PO Box 8068 Virginia Beach, VA 23450	LoanCare, LLC Attn: Consumer Solutions Dept PO Box 8068 Virginia Beach, VA 23450
Customer Service Information	LoanCare, LLC Toll Free 800-509-0183 8:00 am - 10:00 pm EST Monday-Friday 8:00 am - 3:00 pm EST Saturday www.myloancare.com	LoanCare, LLC Toll Free 800-509-0183 8:00 am - 10:00 pm EST Monday-Friday 8:00 am - 3:00 pm EST Saturday www.myloancare.com

	Egho	Springhoard
	<u>Fahe</u>	<u>Springboard</u>
ıl Documents	Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive	Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive
	St. Paul, MN 55108	St. Paul, MN 55108
	Document delivery Lakeview.Docgenius@indecomm.net	Document delivery Lakeview.Docgenius@indecomm.net
	SFTP Delivery Set Up <u>DocGeniusAdmin@indecomm.net</u>	SFTP Delivery Set Up <u>DocGeniusAdmin@indecomm.net</u>
	General Questions <u>LakeviewFinalDocs@indecomm.net</u> 651-766-2364	General Questions <u>LakeviewFinalDocs@indecomm.net</u> 651-766-2364
gram Fee	\$150 Lender Funding Fee deducted by Fahe upon their purchase of the DPA second	\$150 Lender Funding Fee deducted by Springboard upon their purchase of the DPA second

FEES TRANSACTION SPECIFIC

Lakeview	Funding Fee Tax Service Fee MERS Fee	\$250.00 \$85.00 \$12.50		
The National DPA	First Mortgage		Springboard	
	Funding Fee Tax Service Fee MERS Fee	\$250.00 \$85.00 \$12.50	Springboard - Lender Fee Fahe - Lender Fee	\$150.00 \$150.00
Silver Hill Capital *Silver Hill Capital Non-Delegated loans that have gone through a complete underwrite and have been canceled or declined, will be charged an Administrative Fee on a monthly invoice.	DSCR, AIP & Bank Statement Delegated		Bank Statement Non-Delegated	
	Funding Fee Tax Service Fee	\$595.00 \$85.00	Administrative Fee* Funding Fee Tax Service Fee	\$495.00 \$595.00 \$85.00
	Silver Hill Capital Conforming Delegated		DSCR Non-Delegated	
	Funding Fee Tax Service Fee	\$250.00 \$85.00	Administrative Fee* Funding Fee Tax Service Fee	\$495.00 \$595.00 \$85.00
	Jumbo Delegated		Jumbo Non-Delegated	
	Funding Fee Tax Service Fee	\$595.00 \$85.00	Administrative Fee* Funding Fee Tax Service Fee	\$495.00 \$595.00 \$85.00

Turn a mation On a sitio				
Transaction Specific				
Housing Finance Agency Fees *Do not make fees payable to Lakeview Loan Servicing	CalHFA		<u>DCHFA</u>	
	Funding Fee Tax Service Fee	\$250.00 \$85.00	Funding Fee Tax Service Fee MCC Insurance Fee as applicable	\$250.00 \$85.00 \$450.00
	<u>DSHA</u>		<u>FL Housing</u>	
	Funding Fee Tax Service Fee Compliance Fee	\$275.00 \$85.00 \$150.00	Funding Fee Tax Service Fee	\$400.00 \$85.00
	<u>GHFA</u>		Home in 5	
	Funding Fee Tax Service Fee	\$400.00 \$85.00	Funding Fee Tax Service Fee Assignment Fee	\$400.00 \$85.00 \$64.00
	LHC		Ohio Housing Finance Agend	<u>cy</u>
	Funding Fee Tax Service Fee Compliance Fee	\$400.00 \$85.00 \$75.00	Funding Fee Tax Service Fee Subordination Fee Refinances	\$400.00 \$85.00 \$100.00
	SC Housing Agency		TSAHC	
	Funding Fee Tax Service Fee	\$400.00 \$85.00	Funding Fee Tax Service Fee Compliance Review Fee MCC Insurance Fee as applicable	\$250.00 \$85.00 \$200.00 \$400.00

GENERAL CONTACTS

	LAKEVIEW	SILVER HILL CAPITAL
Website	www.lakeviewcorrespondent.com	www.lakeviewcorrespondent.com
Delegated Commitment Desk	Bulk Bids <u>bulkbids@lakeview.com</u> Best Efforts <u>commitmentdesk@lakeview.com</u> 855-253-8439, Option 1 8:30am - 7:00pm EST	Bulk Bids <u>bulkbids@silverhillcap.com</u> Best Efforts <u>commitmentdesk@silverhillcap.com</u> 855-253-8439, Option 1 8:30am - 7:00pm EST
Non-Delegated Commitment Desk Re-Locks, Extensions & Pricing Exceptions	N/A	nondelcommitmentdesk@silverhillcap.com 855-253-8439, Option 1 8:30am - 7:00pm EST
Non-Delegated Loan Level Support, Product Registration, Pricing Support & Manual Locks, & Lock Cancellation	N/A	nondelclientmanagersupport@silverhillcap.com Client Manager Support Team Non-Delegated Operations Manager
Lock and Delivery Expiration	Loan must be closed and disbursed by Lock Expiration	Loan must be closed and disbursed by Lock Expiration
	Loan Delivery is due on or before the Delivery Expiration Date	Loan Delivery is due on or before the Delivery Expiration Date
Client Services / Portal Help	<u>clientservices@lakeview.com</u> 855-253-8439, Option 3	N/A



General Contact Information		
	LAKEVIEW	SILVER HILL CAPITAL
Closed Loan or Credit File Delivery	Electronic Delivery <u>www.lakeviewcorrespondent.com</u>	Electronic Delivery <u>www.lakeviewcorrespondent.com</u>
Suspense Conditions	Suspense reports can be accessed at www.lakeviewcorrespondent.com	Suspense reports can be accessed at www.lakeviewcorrespondent.com
Post Funding Adjustments	Invoices for taxes, HOI and/or MI after loan purchase should not be paid by the client, Please forward to: postfundingadjustments@lakeview.com	Invoices for taxes, HOI and/or MI after loan purchase should not be paid by the client, Please forward to: postfundingadjustments@silverhillcap.com
Servicing Related Inquiries	For assistance with loans that have been transferred, please reach out to: originationsserviceroversightteam@lakeview.com	For assistance with loans that have been transferred, please reach out to: BVCMServicing@silverhillcap.com
Lakeview Agency U/W Scenario Help Desk	underwritingquestions@lakeview.com	N/A
Silver Hill Capital Non-Agency Scenario Help Desk	N/A	nonagency@silverhillcap.com
Self-Reporting	selfreports@lakeview.com	selfreports@silverhillcap.com
Collateral Conditions	correspondentcollateralconditions@lakeview.com	nonagencycollateral@silverhillcap.com

General Contact Information

Silver Hill Capital Non-Agency Client Manager Contacts

Delegated and Non-Delegated

Closed loan delivery through purchase nonagencyclientmgt@silverhillcap.com

Non-Delegated

Credit package submission through clear to close nondelclientmanagersupport@silverhillcap.com

Lakeview Agency/HFA Client Manager Contacts (CM)

Eastern Great Lakes Region

VP:Marc VanBaalenmarcvanbaalen@bayview.com630-445-3030AVP:Adam Skiffadamskiff@bayview.com517-617-7605CM:Barbara Mattabarbara.matta@lakeview.com215-591-2925

Mid-Atlantic Region

VP:Greg Kaszagregkasza@bayview.com704-726-9608AVP:Mitch Govermitchgover@bayview.com407-443-2917CM:Kim Derosierkimberly.derosier@lakeview.com215-540-2265

North Texas Region

VP: Tom Dawsonthomasdawson@bayview.com817-269-5289AVP: Adam Skiffadamskiff@bayview.com517-617-7605CM: Shawn Deanshawn.dean@lakeview.com215-664-1383

Northeast Region

VP:David Tregoningdavidtregoning@bayview.com781-424-6463AVP:Mitch Govermitchellgover@bayview.com407-443-2917CM:Theresa Zadarekytheresa.zadareky@lakeview.com215-591-2938

Northern California Region

VP:Erika Harvellerikaharvell@bayview.com707-280-6856AVP:Patrick Ruybalpatrickruybal@bayview.com714-878-1809CM:David Hollowaydavid.holloway@lakeview.com215-664-1354

General Contact Information

Lakeview Agency/HFA
Client Manager Contacts (CM)

Northwest Region VP: Sunday Gillette AVP: Patrick Ruybal CM: David Holloway	sundaygillette@bayview.com patrickruybal@bayview.com david.holloway@lakeview.com	425-577-3270 714-878-1809 215-664-1354
Philly Region VP: Jason Kitch AVP: Adam Skiff CM: Theresa Zdareky	jasonkitch@bayview.com adamskiff@bayview.com theresa.zadareky@lakeview.com	609-774-1530 407-443-2917 215-591-2938
Southeast Region VP: Scott Bailey AVP: Mitch Gover CM: Darlene Richards	scottbailey@bayview.com mitchellgover@bayview.com darlene.richards@lakeview.com	904-710-8086 407-443-2917 215-283-6166
Southern California Region VP: Michelle Dawson AVP: Patrick Ruybal CM: Domenica Pellegrino	michelledawson@bayview.com patrickruybal@bayview.com domenica.pellegrino@lakeview.com	760-216-2372 714-878-1809 215-591-2938
Texas Gulf Coast Region VP: Vicky Visconti AVP: Haley Karr CM: Alzira Dantas	vickyvisconti@bayview.com haleykarr@bayview.com alzira.dantas@lakeview.com	281-861-4919 317-408-9808 215-591-2946
Western Great Lakes Region VP: Michael Ficken AVP: Haley Karr CM: Danielle Fitzgerald	michaelficken@bayview.com haleykarr@bayview.com danielle.fitzgerald@lakeview.com	636-484-1095 317-408-9808 215-793-8893
TPO Client Manamgent - Manger Deirdre Nagle <u>deirdre.nagle@lakeview.com</u> 2		215-664-1365