

	LAKEVIEW Agency, Government and Affordable Lending (HFA and The National DPA)	SILVER HILL CAPITAL Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo
Note Delivery	Lakeview Loan Servicing, LLC Attn: Lakeview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044	Bayview Acquisitions, LLC Attn: Bayview Correspondent 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044
Note Endorsement	Must be endorsed to Blank	Must be endorsed to Blank
Bailee Information	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo	Bayview Acquisitions, LLC, or its Custodian Computershare FKA Wells Fargo
Assignment of Mortgage/MERS	Servicer: 1010298 Lakeview Loan Servicing, LLC Investor: 1010298 Lakeview Loan Servicing, LLC Subservicer: 1000723 LoanCare LLC	Servicer: 1003972 Nationstar Mortgage LLC Investor: 1003972 Nationstar Mortgage LLC SubServicer: N/A
Non-MERS Loans	N/A	Assignment must be completed to Blank and shipped with the collateral file to the Horsham office address.
Hazard/Flood Insurance Notification and Mortgagee Clause	Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA P.O. Box 202049 Florence, SC 29502-2049	Rushmore Servicing its successors and/or assigns P.O. Box 7729 Springfield, Ohio 45501-7729
PMI Transfer Notification	LoanCare, LLC ISAOA P.O. Box 8068 Virginia Beach, VA 23450	Rushmore Servicing ISAOA P.O. Box 619094 Dallas, Texas 75261



	LAKEVIEW Agency, Government and Affordable Lending (HFA and The National DPA)	SILVER HILL CAPITAL Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo
Flood Determination Notification	LoanCare, LLC Attn: Flood Cert P.O. Box 8068 Virginia Beach, VA 23450	Rushmore Servicing, Flood Compliance 8950 Cypress Waters Blvd. Coppell, TX 75019
Good-Bye Letter/Notice of Transfer: First Payment Address *Payment address is based on the borrower's mailing address	East Coast: LoanCare, LLC P.O. Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI) West Coast: LoanCare, LLC P.O. Box 60509 City of Industry, CA 91716-0509 (AK, AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY) Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452	Payment Address: Rushmore Servicing Attn: Payment Processing P.O. Box 650783 Dallas, TX 75265-0783 Overnight Address: Rushmore Servicing Attn: Payment Processing 3000 Kellway Drive, Suite 120 Carrollton, TX 75006
Good-Bye Letter/Notice of Transfer: General Borrower Correspondence	LoanCare, LLC Attn: Consumer Solutions Dept P.O. Box 8068 Virginia Beach, VA 23450 Toll Free 800-509-0183	Rushmore Servicing Attn: Customer Service 8950 Cypress Water Blvd. Coppell, Texas 75019



	LAKEVIEW Agency, Government and Affordable Lending (HFA and The National DPA)	SILVER HILL CAPITAL Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo
Customer Service Information	LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST www.myloancare.com	Rushmore Servicing 877-888-4606 8:00 am to 9:00 pm EST Mon-Fri. https://www.rushmoreservicing.com/welcome
Flood Certificate & Preferred Flood Vendors	Life of Loan Flood Certificate is required CoreLogic Flood Data Services, Inc ServiceLink National Flood	Life of Loan Flood Certificate is required CoreLogic Flood Data Services, Inc
Tax Service Provider	CoreLogic Tax Services 486 Thomas Jones Way #150 Exton, PA 19341	CoreLogic Tax Services 3001 Hackberry Road Irving, TX 75063
FHA Holder and Servicing IDS	Holder ID: 31033 Servicer ID: 70101	N/A
USDA Servicing Lender and Holding Lender Information	Servicing Lender: LoanCare, LLC 601 Riverside Avenue, Building 5 Jacksonville, FL 32204-2901 Servicer Tax ID: 541322898 Branch Number: 001 Holding Lender: Lakeview Loan Servicing, LLC Coral Gables, FL 33146-1837 Lender Tax ID: 274023565 Branch Number: 001	N/A



LAKEVIEW

Agency, Government and Affordable Lending
(HFA and The National DPA)

SILVER HILL CAPITAL

Silver Hill Capital Conforming, Agency Investor Plus,
Bank Statement, Debt Service Coverage Ratio, Jumbo

Lock and Delivery Expiration

- Locks:**
- Non-HFA Best Efforts: Loan must be closed and disbursed by Seller by Lock Expiration Date
 - HFA Best Efforts: Loan must be purchased by Lakeview by Lock Expiration Date
 - Mandatory: Loan must be purchased by Lakeview by Lock Expiration Date
- Loan Delivery:**
- Best Efforts: Loan must be delivered on or before the Delivery Expiration Date
 - Mandatory: Loan must be delivered on or before the Funding Expiration Date (delivery date is soft, but recommended)

- Locks:**
- Best Efforts: Loan must be closed and disbursed by Seller by Lock Expiration Date
 - Mandatory: Loan must be purchased by Silver Hill Capital by Lock Expiration Date
- Loan Delivery:**
- Best Efforts: Loan must be delivered on or before the Delivery Expiration Date
 - Mandatory: Loan must be delivered on or before the Funding Expiration Date (delivery date is soft, but recommended)

Final Documents

Indecomm Global Services
Attn: Final Docs
FD-BV-9902
1427 Energy Park Drive
St. Paul, MN 55108

Document Delivery
Lakeview.Docgenius@indecomm.net
<https://dmg.indecomm.net/ViewPointUpload/>

General Questions
LakeviewFinalDocs@indecomm.net
651-766-2364

To gain access to your online lender portal or to set up SFTP delivery, please email:
DocGeniusAdmin@indecomm.net

Indecomm Global Services
Attn: Final Docs
FD-BV-9902
1427 Energy Park Drive
St. Paul, MN 55108

Document Delivery
SilverHillCap.Docgenius@indecomm.net
<https://dmg.indecomm.net/ViewPointUpload/>

General Questions
SilverHillCapFinalDocs@indecomm.net
651-766-2364

SFTP Delivery Setup
DocGeniusAdmin@indecomm.net

	LAKEVIEW Agency, Government and Affordable Lending (HFA and The National DPA)	SILVER HILL CAPITAL Silver Hill Capital Conforming, Agency Investor Plus, Bank Statement, Debt Service Coverage Ratio, Jumbo
HMDA Reporting Code	Type of Purchaser: Code 71 – Credit Union, Mortgage Company, or Finance Company	Type of Purchaser: Code 71 – Credit Union, Mortgage Company, or Finance Company
Address Confidentiality Program	ACP@lakeview.com Include borrower name, seller or Lakeview loan number, ACP mailing address and notice of program enrollment	ACP@silverhillcap.com Include borrower name, seller or Silver Hill Capital loan number, ACP mailing address and notice of program enrollment
Wire Instructions/ACH For payments to borrower accounts only	Wires and ACH – LoanCare, LLC Bank Name: Wells Fargo Bank, NA ABA Number: 121 000 248 Acct Number: 200 003 742 4631 Acct Name: LoanCare, LLC Collection Clearing	Wires – Nationstar/Mr. Cooper Bank Name: JP Morgan Chase ABA Number: 021 000 021 Acct Number: 550 387 622 Acct Name: Nationstar Mortgage, LLC, Payment Clearing ACH – Nationstar Mortgage LLC, Payment Clearing Routing #: 111000614 Bank Name: JPMorgan Chase Bank, NA Account Name: Nationstar Mortgage LLC, Payment Clearing Bank Account: 550387622
Examples: Monthly Payments Additional Escrows Principal Curtailments	Email backup: lc-cashtransfer@loancare.net Include: Lakeview loan number Borrower name Amount How to apply funds	Email backup: cash.wires@mrcooper.com ; cc flowacquisitions@mrcooper.com Include: Prior loan number Mr. Cooper loan number Borrower name Address Amount Effective date How to apply funds Last 4 digits of acct funds wired to



NON-DELEGATED

Underwriting General Contact & Loan Submissions Information

Program Guidelines and
Scenario Questions

nonagency@silverhillcap.com

The Non-Agency Scenario desk cannot advise on loans already in pipeline.
For registered Non-Delegated loans, please contact your Client Manager or Underwriter for specific loan guidance.

Non Delegated Portal
System Support

clientservices@silverhillcap.com

855-253-8439, Option 3
8:30am - 5:00pm EST

Loan Level Support, Product
Registration, Pricing Support,
Manual Locks & Lock Cancellation

nondelclientmanagersupport@silverhillcap.com

Client Manager Support Team| Non-Delegated

Pricing Exceptions, Re-Locks &
Extensions

nondelcommitmentdesk@silverhillcap.com

855-253-8439, Option 1
8:30am - 7:00pm EST

Credit File Submission &
Conditions Delivery

[Non-Delegated Underwriting Portal Login](#) to submit credit package

Product Specific **[Loan Submission Checklist](#)** must be submitted with complete credit package.

Forms located at [Non-Del Forms](#)

Job Aids located at [Non-Del Training](#)

Turn Times located at [Non-Del Turn Times](#)

Underwriting, General Contact & Loan Submissions Information

Exceptions	Complete credit packages must be submitted through the Non-Delegated Portal for any exception to be considered by underwriting. (Exception requests may result in extended turn times) Exception Request Form located at Non-Del Forms
Closed Loan File Delivery	www.LakeviewCorrespondent.com Delegated LoanDock / Closed Loan Portal Login to deliver complete Closed Loan Packages
Client Manager Contacts	Credit package submission through Clear to Close nondelclientmanagersupport@silverhillcap.com Closed Loan delivery through Purchase nonagencyclientmgt@silverhillcap.com

THE NATIONAL DPA SECONDS

Delivery & Post Purchase Instructions – Fahe & Springboard Second Mortgages

	<u>Fahe</u>	<u>Springboard</u>
Eligible States	Refer to Product Matrix – Lakeview National, a Community Lending Program	Refer to Product Matrix– Lakeview National, a Community Lending Program
Note Delivery	Lakeview Loan Servicing, LLC <i>Attn: Lakeview Correspondent</i> 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044	Lakeview Loan Servicing, LLC <i>Attn: Lakeview Correspondent</i> 507 Prudential Rd, Mail Stop S142 Horsham, PA 19044
Note Endorsement	Must be endorsed Blank	Must be endorsed Blank
Bailee Information	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo	Lakeview Loan Servicing, LLC or its Custodian Computershare FKA Wells Fargo
MERS	Investor: 1006529 Fahe Servicer: 1006529 Fahe	Investor: 1013207 Springboard CDFI Servicer: 1013207 Springboard CDFI
Hazard/Flood Insurance Notification & Mortgagee Clause	Refer to 1st Mortgage Requirements: Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049	Refer to 1st Mortgage Requirements: Lakeview Loan Servicing, LLC c/o LoanCare, LLC ISAOA/ATIMA PO Box 202049 Florence, SC 29502-2049

Delivery & Post Purchase Instructions – Fahe and Springboard Second Mortgages

	<u>Fahe</u>	<u>Springboard</u>
Good-Bye Letter/Notice of Transfer First Payment Address (Payment address is based on the borrower's mailing address)	East Coast LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI) West Coast LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY) Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452	East Coast LoanCare, LLC PO Box 37628 Philadelphia, PA 19101-0628 (AL, CT, D.C., DE, FL, GA, IN, KY, ME, MD, MA, MI, NC, NH, NJ, NY, OH, PA, RI, SC, SD, TN, VT, VA, WV, WI) West Coast LoanCare, LLC PO Box 60509 City of Industry, CA 91716-0509 (AK,AR, AZ, CA, CO, HI, IA, ID, IL, KS, LA, MN, MO, MS, MT, ND, NE, NM, NV, OK, OR, TX, UT, WA, WY) Overnight Address: LoanCare, LLC 3637 Sentara Way Virginia Beach, VA 23452
General Borrower Correspondence	LoanCare, LLC <i>Attn: Consumer Solutions Dept</i> PO Box 8068 Virginia Beach, VA 23450	LoanCare, LLC <i>Attn: Consumer Solutions Dept</i> PO Box 8068 Virginia Beach, VA 23450
Customer Service Information	LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST Saturday www.myloancare.com	LoanCare, LLC Toll Free 800-509-0183 8:00 am – 10:00 pm EST Monday-Friday 8:00 am – 3:00 pm EST Saturday www.myloancare.com

Delivery & Post Purchase Instructions – Fahe and Springboard Second Mortgages

	<u>Fahe</u>	<u>Springboard</u>
Final Documents	Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108 Document delivery Lakeview.Docgenius@indecomm.net SFTP Delivery Set Up DocGeniusAdmin@indecomm.net General Questions LakeviewFinalDocs@indecomm.net 651-766-2364	Indecomm Global Services Attn: Final Docs FD-BV-9902 1427 Energy Park Drive St. Paul, MN 55108 Document delivery Lakeview.Docgenius@indecomm.net SFTP Delivery Set Up DocGeniusAdmin@indecomm.net General Questions LakeviewFinalDocs@indecomm.net 651-766-2364
Program Fee	\$150 Lender Funding Fee deducted by Fahe upon their purchase of the DPA second	\$150 Lender Funding Fee deducted by Springboard upon their purchase of the DPA second

FEES
TRANSACTION SPECIFIC

Lakeview

Funding Fee	\$250.00
Tax Service Fee	\$85.00
MERS Fee	\$12.50

The National DPA

First Mortgage

Funding Fee	\$250.00
Tax Service Fee	\$85.00
MERS Fee	\$12.50

Second Mortgage

Springboard – Lender Fee	\$150.00
Fahe – Lender Fee	\$150.00

Silver Hill Capital

**Silver Hill Capital Non-Delegated loans that have gone through a complete underwrite and have been canceled or declined, will be charged an Administrative Fee on a monthly invoice.*

DSCR, AIP & Bank Statement Delegated

Funding Fee	\$595.00
Tax Service Fee	\$85.00

Bank Statement Non-Delegated

Administrative Fee*	\$495.00
Funding Fee	\$595.00
Tax Service Fee	\$85.00

Silver Hill Capital Conforming Delegated

Funding Fee	\$250.00
Tax Service Fee	\$85.00

DSCR Non-Delegated

Administrative Fee*	\$495.00
Funding Fee	\$595.00
Tax Service Fee	\$85.00

Jumbo Delegated

Funding Fee	\$595.00
Tax Service Fee	\$85.00

Jumbo Non-Delegated

Administrative Fee*	\$495.00
Funding Fee	\$595.00
Tax Service Fee	\$85.00



Transaction Specific

Housing Finance Agency Fees

*Do not make fees payable to Lakeview Loan Servicing

CalHFA

Funding Fee	\$250.00
Tax Service Fee	\$85.00

Connecticut Housing Finance Authority

Tax Service Fee	\$85.00
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DCHFA

Funding Fee	\$250.00
Tax Service Fee	\$85.00
MCC Insurance Fee <i>as applicable</i>	\$450.00

DSHA

Funding Fee	\$275.00
Tax Service Fee	\$85.00
Compliance Fee	\$150.00

FL Housing

Funding Fee	\$400.00
Tax Service Fee	\$85.00

GHFA

Funding Fee	\$400.00
Tax Service Fee	\$85.00

Home in 5

Funding Fee	\$400.00
Tax Service Fee	\$85.00
Assignment Fee	\$64.00

LHC

Funding Fee	\$400.00
Tax Service Fee	\$85.00
Compliance Fee	\$125.00

Ohio Housing Finance Agency

Funding Fee	\$400.00
Tax Service Fee	\$85.00
Subordination Fee Refinances	\$100.00

SC Housing Agency

Funding Fee	\$400.00
Tax Service Fee	\$85.00

TSAHC

Funding Fee	\$250.00
Tax Service Fee	\$85.00
Compliance Review Fee	\$200.00
MCC Insurance Fee <i>as applicable</i>	\$400.00



GENERAL CONTACTS

LAKEVIEW	SILVER HILL CAPITAL
www.lakeviewcorrespondent.com	www.lakeviewcorrespondent.com
Bulk Bids bulkids@lakeview.com Best Efforts commitmentdesk@lakeview.com 855-253-8439, Option 1 8:30am - 7:00pm EST	Bulk Bids bulkids@silverhillcap.com Best Efforts commitmentdesk@silverhillcap.com 855-253-8439, Option 1 8:30am - 7:00pm EST
N/A	nondelcommitmentdesk@silverhillcap.com 855-253-8439, Option 1 8:30am - 7:00pm EST
N/A	nondelclientmanagersupport@silverhillcap.com Client Manager Support Team Non-Delegated Operations Manager
clientservices@lakeview.com 855-253-8439, Option 3	clientservices@silverhillcap.com 855-253-8439, Option 3

Website

Delegated Commitment Desk

Non-Delegated Commitment Desk
Re-Locks, Extensions &
Pricing Exceptions

Non-Delegated Loan Level Support,
Product Registration, Pricing
Support & Manual Locks, &
Lock Cancellation

Client Services / Portal Help



General Contact Information

LAKEVIEW

SILVER HILL CAPITAL

Closed Loan or
Credit File Delivery

Electronic Delivery www.lakeviewcorrespondent.com

Electronic Delivery www.lakeviewcorrespondent.com

Suspense Conditions

Suspense reports can be accessed at
www.lakeviewcorrespondent.com

Suspense reports can be accessed at
www.lakeviewcorrespondent.com

Post Funding Adjustments

Invoices for taxes, HOI and/or MI after loan
purchase should not be paid by the client,
Please forward to:
postfundingadjustments@lakeview.com

Invoices for taxes, HOI and/or MI after loan
purchase should not be paid by the client,
Please forward to:
postfundingadjustments@silverhillcap.com

Servicing Related Inquiries

For assistance with loans that have been
transferred, please reach out to:
originationsserviceroversightteam@lakeview.com

For assistance with loans that have been
transferred, please reach out to:
BVCMServicing@silverhillcap.com

Lakeview Agency U/W
Scenario Help Desk

underwritingquestions@lakeview.com

N/A

Silver Hill Capital Non-Agency
Scenario Help Desk

N/A

nonagency@silverhillcap.com

Self-Reporting

selfreports@lakeview.com

selfreports@silverhillcap.com

Collateral Conditions

correspondentcollateralconditions@lakeview.com

nonagencycollateral@silverhillcap.com



General Contact Information

Silver Hill Capital Non-Agency Client Manager Contacts

Delegated and Non-Delegated

Closed loan delivery through purchase
nonagencyclientmgt@silverhillcap.com

Non-Delegated

Credit package submission through clear to close
nondelclientmanagersupport@silverhillcap.com

Lakeview Agency/HFA Client Manager Contacts (CM)

Eastern Great Lakes Region

VP: Marc VanBaalen
AVP: Adam Skiff
CM: Barbara Matta

marcvanbaalen@bayview.com
adamskiff@bayview.com
barbara.matta@lakeview.com

630-445-3030
517-617-7605
215-591-2925

Mid-Atlantic Region

VP: Greg Kasza
AVP: Mitch Gover
CM: Kim Derosier

gregkasza@bayview.com
mitchgover@bayview.com
kimberly.derosier@lakeview.com

704-726-9608
407-443-2917
215-540-2265

North Texas Region

VP: Tom Dawson
AVP: Adam Skiff
CM: Shawn Dean

thomasdawson@bayview.com
adamskiff@bayview.com
shawn.dean@lakeview.com

817-269-5289
517-617-7605
215-664-1383

Northeast Region

VP: David Tregoning
AVP: Mitch Gover
CM: Theresa Zadareky

davidtregoning@bayview.com
mitchellgover@bayview.com
theresa.zadareky@lakeview.com

781-424-6463
407-443-2917
215-591-2938

Northern California Region

VP: Erika Harvell
AVP: Patrick Ruybal
CM: David Holloway

erikaharvell@bayview.com
patrickruybal@bayview.com
david.holloway@lakeview.com

707-280-6856
714-878-1809
215-664-1354



General Contact Information

Lakeview Agency/HFA Client Manager Contacts (CM)

Northwest Region

VP: Sunday Gillette	sundaygillette@bayview.com	425-577-3270
AVP: Patrick Ruybal	patrickruybal@bayview.com	714-878-1809
CM: David Holloway	david.holloway@lakeview.com	215-664-1354

Philly Region

VP: Jason Kitch	jasonkitch@bayview.com	609-774-1530
AVP: Adam Skiff	adamskiff@bayview.com	407-443-2917
CM: Theresa Zdareky	theresa.zadareky@lakeview.com	215-591-2938

Southeast Region

VP: Scott Bailey	scottbailey@bayview.com	904-710-8086
AVP: Mitch Gover	mitchellgover@bayview.com	407-443-2917
CM: Darlene Richards	darlene.richards@lakeview.com	215-283-6166

Southern California Region

VP: Michelle Dawson	michelledawson@bayview.com	760-216-2372
AVP: Patrick Ruybal	patrickruybal@bayview.com	714-878-1809
CM: Domenica Pellegrino	domenica.pellegrino@lakeview.com	215-591-2938

Texas Gulf Coast Region

VP: Vicky Visconti	vickyvisconti@bayview.com	281-861-4919
AVP: Haley Karr	haleykarr@bayview.com	317-408-9808
CM: Alzira Dantas	alzira.dantas@lakeview.com	215-591-2946

Western Great Lakes Region

VP: Michael Ficken	michaelficken@bayview.com	636-484-1095
AVP: Haley Karr	haleykarr@bayview.com	317-408-9808
CM: Danielle Fitzgerald	danielle.fitzgerald@lakeview.com	215-793-8893

TPO Client Management - Manager

Deirdre Nagle	deirdre.nagle@lakeview.com	215-664-1365
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